

## 10/07/2024 Coordination Call: Hurricane Helene/ Milton

### Summary:

1. NRCC – Level 1 activation with 24-hour support to region and states. The focus is on NC and SC and preparing for Milton’s impacts on the FL coast.
  - a. DIRS for Milton will begin on Wednesday 10-09-2024, with a focus on FL.
  - b. Overhead imaging request is being worked through FEMA to share with industry partners.
  - c. CISA will not be issuing access letters for Storm Milton. Please work with the State procedures for access.
    - i. Florida is a home rule state and does not have to allow access even with ESF-2 access letter.
    - ii. Question – can an access letter be requested for Milton without a specific state attached?
      1. Will reengage with CISA leadership, at this time CISA leadership will not be issuing a letter.
      2. The Hurricane Helene letter will also be under considerations for extension.
2. Weather – Milton is at CAT 5 with 175mph sustained winds. As Milton moves towards warmer water the storm will eventually consume 2 other storms. Severe storms landfall is scheduled to be Wednesday evening with a 2-foot peak of rainfall. The storm is looking to be incredibly powerful and move through its path at a quick rate encompassing a large surface area. Specifics of the surface area of impact are still being projected.
  - a. Milton is 10 mph away from the Labor Day hurricane of 1935's peak intensity, Irma, Wilma, and Dorian. 15 mph away from passing Allen (1980) as the strongest in the Atlantic Basin (190 mph). The strongest on record in our general AOR was on western Mexico's coast (Hurricane Patricia in 2015) at 215 mph.
3. Federal
  - a. DOE – Three states are still experiencing power outages in NC, SC, and GA. There are complex access issues delaying restoration.
  - b. FCC – Two teams in NC, one that is will be returning. Two more teams are deploying to FL to conduct surveys in prep for Milton.
4. Region 4
  - a. There are still staffing issues in FL that are being worked. The re-emphasize that the flow of information needs to come through the RRCC for reallocation of assets.
    - i. Will share the updated FL personnel list when finalized.
  - b. A strike team returned from NC and new strike teams are prepping for Storm Milton.
    - i. Continue coordinating restoration during a period of stability. Demobilization is starting as the preparation for Milton begins.
  - c. There are still assets in GA and will be preparing for Storm Milton.
  - d. Tennessee continues to work power restoration with 2 sites on generator.

## 5. Industry

- a. Charter – As teams are preparing for Milton, NC and SC that will still be recovering from Helene. As a reminder to work in tandem as the preparation for Milton are underway.
- b. Frontier – are sat images going to be provided for damage assessments?
  - i. GIS mapping is being worked though FEMA. There is imaging available via NOAA.  
<https://storms.ngs.noaa.gov/storms/helene/index.html#9.17/35.2831/-82.2788>

## 6. Comments

- a. Please send CISA desk any Industry RFI/ RFA's.
- b. Region 4 will be creating an Adobe connect room for Hurricane Milton, link to be distributed through the desk.

### Next Meeting:

Tuesday October 8, 2024 1400 ET

### Action Items:

1. ESF-12 Power plans and locations of power restoration via GIS map.
2. Extend the Hurricane Helene Access letter.
  - a. Non-state specific access letter for ESF-2.
3. For collecting of after-action reports, please provide direct feedback and send to [ESF2@cisa.dhs.gov](mailto:ESF2@cisa.dhs.gov).

### Resolved Action Items:

1. Continuing to push Do not CUT Fiber Cut messaging.
2. Distribute Pod Information, State Shelter information, and call center information.
3. Distribute ESF2 Personnel structure POC list.
  - a. ESF #2 State POC information was updated.
4. State Fuel Plans.

### Reference Information:

1. The DOT Hotline is for FSLTT response personnel, as well as their contractors, conducting relief missions. To reach the Hotline please call 833-99-ROADS or 833-997-6237.
2. There is work to solve the issues with RFI updates being sent through the CISA Central. Please contact Grant Geasley ([grant.geasley@cisa.dhs.gov](mailto:grant.geasley@cisa.dhs.gov))
  - a. The issue has been resolved and there will be a summary sent about the recent RFIs.
2. Industry Newrooms
  - a. AT&T; The updates are available here: <https://about.att.com/pages/disaster-recovery/2024/storm-helene>
  - b. Verizon; Updates are available here: <https://www.verizon.com/about/news/hurricane-helene-updates>
  - c. T-Mobile; Updates available here: <https://www.t-mobile.com/news/network/hurricane-helene>

3. Point of Distribution (POD) locations in Asheville, NC
  - a. Hurricane Helene Asheville Response (ushahidi.io)  
<https://helenehelpasheville.ushahidi.io/map>
  - b. Tropical Storm Helene Recovery Resources - The City of Asheville (ashevillenc.gov) <https://www.ashevillenc.gov/news/tropical-storm-helene-recovery-resources/>
4. PBS Warn
  - a. <https://warn.pbs.org/>
5. NOAA Storm imaging:  
<https://storms.ngs.noaa.gov/storms/helene/index.html#9.17/35.2831/-82.2788>