PACRAO NEWS

Pacific Association of Collegiate Registrars and Admission Officers Winter 2017

In this issue:

- Information on an upcoming PACRAO Webinar that overviews LEAN project management
- A dash of PACRAO history from Mary Neary-Morley and Sue Eveland
- A call to service and N&E update from Past-President Marc Booker

Greetings to the entire PACRAO membership from the City of Destiny in the lovely Pacific Northwest. Since taking the gavel from my esteemed colleague, Marc Booker at our annual meeting in Las Vegas. I have been continually humbled by the professionalism, spirt of service, and general sense of esprit de corps of PACRAO's members, board members, and committee members. The list of reasons why I am honored to serve PACRAO as your President are beyond counting at this point and growing every day.

People always look at me as though I have lost my mind when I tell them that winter is my favorite season. As a Native Oregonian, I find great comfort in grey skies, blustery wind, and the sound of rain on the roof. The seminal 90's band, Garbage effortlessly summarized my fondness for the dreary days of winter in the chorus and title of their hit song "I'm Only Happy When It Rains".

This winter has been a particularly eventful one. Our friends in Oregon were "blessed" with a huge pile of snow. Our colleagues in Southern California are singin' in the badly needed rain. Montana has gotten even more of its fair share of rain and snow. Lest we forget, PACRAO is not all rain, snow and sunsets at 4:00 pm. Our members who live on PACRAO's Western edge had more perfect weather (I see you, Hawai'i and Guam).

This winter has also witnessed its fair share of change. A shifting of political winds has swept in new leadership that will undoubtedly impact our daily work. New leadership Washington D.C. will certainly bring change to policies, procedures and laws that govern the education and lives of the students we work to serve on a daily basis.

As a passionate rose gardener, I can tell you first hand that it's easy to be lulled into a false malaise as my beloved rose bushes drop their leaves and fall into a deep sleep. While it is tempting to "let nature take its course" over the winter, any experienced rosarian will quickly help you snap out of that misconception. Roses must be given tender loving care to gird them against the occasional wrath of winter. They must be properly pruned, mulched and treated to prevent weather damage and the resurgence of last summer's hard to kill blackspot. The same is true for us, the PACRAO membership, at a time of great uncertainty in higher education.

While it's tempting to hunker down with a good book and hope for the best, the truth is that now is the time to redouble our commitment to advancing our work and the profession. To act in the best interests of our students, we must pore over every policy recommendation and scrutinize every dear colleague letter. PACRAO must look far and wide to provide you, the membership, with experts who will help you to decode, deconstruct, and synthesize the massive amount of information that must be absorbed as the winter rolls on. And that is what we shall do. So let us continue onward, dear friends. For the first blooms of spring will be here before we know it.

-James Miller president, PACRAO

N&E Update — Nominees Still Needed for a Key Role!

Last spring the PACRAO membership voted these colleagues to serve on the 2016 Nominations & Elections Committee:

Jared Forell, Committee Member and 2017 Committee Vice Chair
Assistant Director of Admissions & Records, Central Oregon Community College
Nora McLaughlin, Committee Member, Registrar, Reed College
Tina Miller, Committee Member, Associate Registrar, University of Washington
Leesa Beck, Committee Member
University Registrar, University of California – Santa Barbara
Revy Buchanan, Committee Member, Associate Registrar, Chapman University
Laura McKenzie, Committee member, Registrar, Idaho State University

Throughout the summer and conference the committee was busy soliciting nominations for open board positions, the audit committee, and the 2017 N&E Committee slate of nominees. At the conclusion of the Las Vegas conference, the committee met to consider 30 nominations. After careful consideration, the committee presented their selection to the Executive Board who received the names of the nominees.

And now on behalf of the Executive Board I am pleased to announce the slate of candidates for the positions that will be open on the 2017-2018 Executive Board. The membership will vote on these candidates at the 2017 annual meeting in November at the Grand Davenport Hotel in Spokane, Washington.

President Elect:
Chris Sweet
Registrar
Clackamas Community College

Vice President for Publications & Information Technology:
Steve Downing
Director of Enrollment Services and Registrar
Bellevue College

N&E Update — Nominees Still Needed for a Key Role!

At this time the position of Treasurer has gone unfilled and we will be accepting nominations for the Treasurer role by February 15th 2017. If you have a nomination for the role of Treasurer please submit a nomination form to **Heather Chermak** at *hchermak@uidaho.edu*.

The N&E Committee is also charged with appointing the Audit Committee Secretary, a two year position that begins concurrently with the Winter Executive Board meeting and transitions to the Audit Committee Chair in the second year. The N&E Committee selected **Beth Acree** from the University of Arizona to serve as the incoming Audit Committee member.

The N&E Committee is responsible for selecting 10 nominees who will stand for election this coming spring for the 2017 N&E Committee. As the highest vote recipient in 2016, **Jared Forell**, will serve as the 2017 Vice Chair. The membership will elect six committee members and two alternates from these 10 nominees. The individual who received the highest number of votes will serve for two years, continuing as vice chair in the second year. The individuals selected to stand for election for the 2017 N&E committee are:

Nikol Roubidoux, Registrar, Lewis Clark State College
Arturo Torres, Admissions Operations Coordinator, University of Nevada-Las Vegas
Lisa Erck, Registrar, University of the Pacific
Erin Webb, Senior Associate Registrar, University of California-Merced
Melissa Thomas, Registrar, George Fox University
Michael Jefferis, Assistant Registrar, University of Oregon
Nicole Raef, Assistant Registrar, Otis College of Art and Design
Anthony Reyes, Student Records & Services Coordinator

PACRAO 2017

November 5—8 2017

Spokane, WA

PACRAO 2017 Registration Opens June, 2017!

We hope you are planning to join the PACRAO Membership in Spokane, WA for our 2017 annual meeting themed, Shining a Light on Innovation.

PACRAO 2017
Shining A Light On Innovation

AACRAO Leadership Meeting Recap by Rayanne Williams

Would I travel to Washington D.C. in December, just 7 short weeks before a presidential inauguration, of course! As president elect, I was given the awesome opportunity and responsibility to represent PACRAO at the annual AACRAO Leadership meeting. This meeting brings together state and regional representatives, AACRAO board members, AACRAO staff and AACRAO committee members.

Mike Reilly, AACRAO Executive Director, kicked off the meeting by outlining three areas that AACRAO will be focusing their work on over the next year, access and equity, state and regional associations and student success.

Access and equity includes such topics as, engage and expand membership, professional development opportunities, strengthening of office polices and association practices and advocating for student professionals.

Some of the points discussed in regard to the state and regional associations were, establish clearer relationships, identify needs of national and state and regional associations, resource support going both ways and communication.

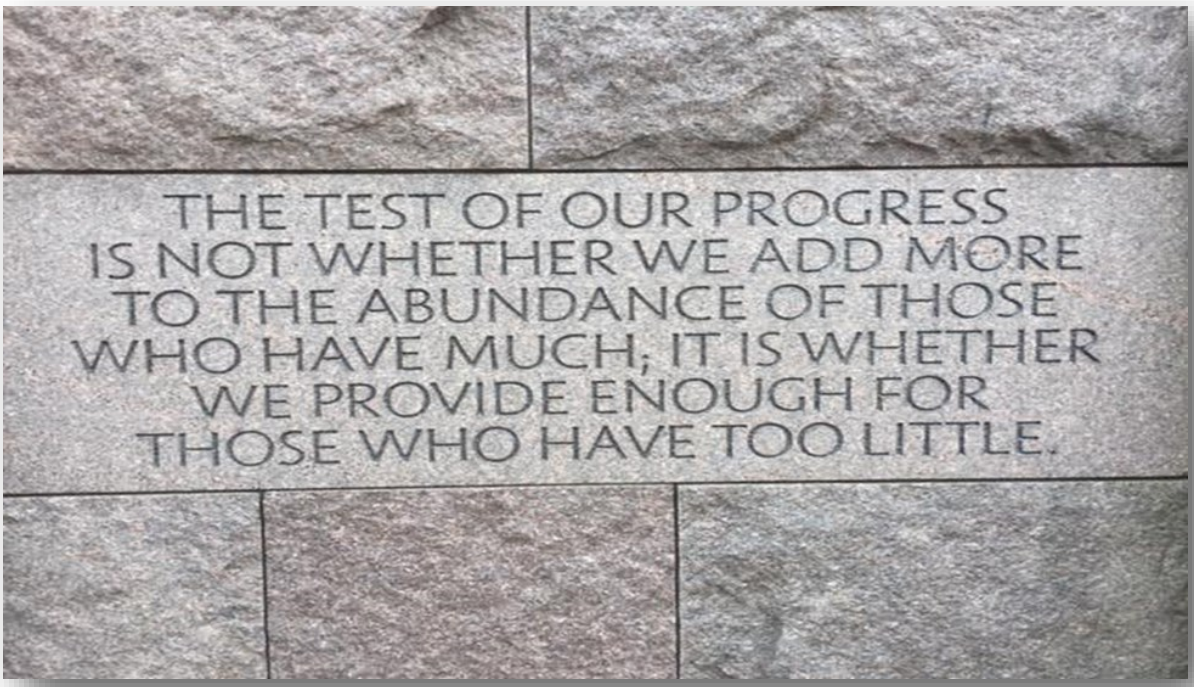
The final area discussed was student success. What role does AACRAO and the state and regional associations play in student success? We are leaders and play a significant role in student success but are not necessarily grounded in a comprehensive strategy. What would that look like and how can we be accountable?

Mike also discussed the climate of Washington right now with a new administration coming in. What will it bring? What issues in education will be affected? Time will tell and we can be sure that AACRAO will be watching.

The most information filled sessions for me were those spent with other state and regional associations No matter the size of the association we all share the same trials and tribulations in the operation of our associations. I was so impressed by the dedication of the representatives to their associations. We shared many great ideas on conference planning, board structure and membership strategies.

AACRAO Leadership Meeting (Continued)

I am very grateful to have had this opportunity to represent PACARO. The chance to meet with AACRAO directors as well as the staff and other committee members was awesome. In my free time, I was able to be a tourist and explore many monuments and was humbled by the words etched on these monuments. Words of past leaders who built this country that have stood the test of time and are so applicable today. Here is one from the Franklin Delano Roosevelt memorial:



Thank you, PACRAO for this opportunity.

Rayanne Williams
President Elect

PACRAO Message From Professional Development

Hello PACRAO Membership,

My name is Colm Joyce and I am the PACRAO VP for Professional Development. I wanted to take a moment and wish you all Happy New Year.

Also, I wanted to let you know about some PACRAO professional development opportunities!

On February 7th at 1:00 pm Pacific Time, we will be holding our first PACRAO Professional Development Webinar of 2017. This webinar will focus on the efforts of Clark College to recreate the New Student Experience using Lean project management principles. This presentation will be presented by Mirranda Saari, Director of Enrollment Services/Registrar. You can register online. All are encouraged to attend!

PACRAO Review is PACRAO's own peer-written and peer-reviewed publication, posted twice a year since 2012 and archived for future reference. Questions? Please contact VP for Professional Development, Colm Joyce at cjoyce@uws.edu or 503-206-3205.

PACRAO Magic: Creating Articles for the PACRAO Review!

- Transform a presentation into an article.
- Transform a hall-way conversation into an article.
- Transform your own experience and expertise into an article.
- Transform your LinkedIn post into an article.

PACRAO Review Editorial Board

- If you are considering writing an article, they can tell help you with the process.
- If you are an editor at heart, they can encourage you to join the editorial board.

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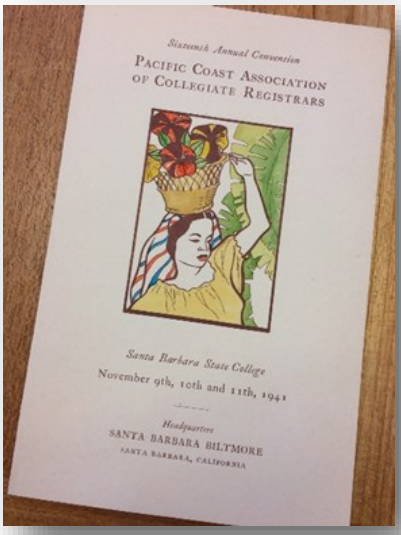
Respectfully Submitted by:

Colm Joyce

From the Archives

Mary Neary Morley, 2009 PACRAO president and Honorary Member, and Sue Eveland, 2013 PACRAO president have unearthed and summarized some PACRAO gems from long ago. Sue is grateful to Mary for thinking to sending these items along to be archived. Among the treasure trove of items Mary sent along are three programs from past annual conventions.



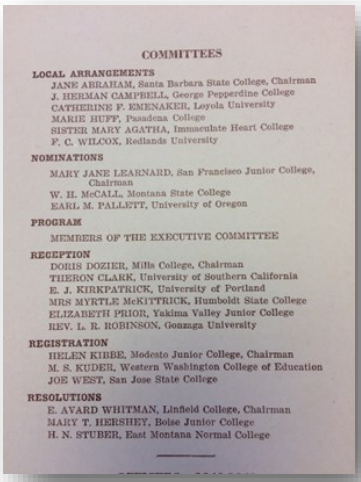
Dateline Nov 9-11, 1941: Santa Barbara State College:

The Sixteenth Annual Convention of the Pacific Coast Association of Collegiate Registrars met at the Santa Barbara Biltmore, the "headquarters" for the convention. Note that our association name had not changed as of 1941, there were no admissions officers present, and there was no theme for the convention. The event started off on Sunday evening with a buffet supper at the home of Jane and Byron Abraham, and included the Honorary Members of the association as guests. That year, membership was just over 100, so having a buffet supper at someone's home might have been doable.

On Monday, President Miss Ellen Deering, Associate Registrar at the College of the Pacific in Stockton, presided over the convention. The welcome was given by Dr. C.L. Phelps, President of Santa Barbara State College. Topics for the day included Trends in the Accrediting of Post-Secondary Institutions, Military Service Credit, Vocational Education, and Modern Education in Latin-America. A working lunch featured a talk by J. Pearce Mitchell, Registrar at Stanford University, entitled "Needed Improvements in our Professional Work." The "Visiting Wives of Registrars" were treated to a luncheon at The Harbor in the hotel.

From the Archives (Continued)

Tuesday consisted of six morning "laboratory sessions" presided over by Clifford L. Constance, Registrar at University of Oregon. Topics included Athletic Eligibility, Cutting Administrative Costs in the Registrar's Office, Communicating to Faculty, Evaluating Transcripts, Terminal Courses, and the Registrar's Professional Library. Each of these topics was led by the "Chairman" and was held from 8:30 a.m. till 12:15 p.m. Afterward, the "Annual Business Session" was held, followed by a luncheon.



COMMITTEES

LOCAL ARRANGEMENTS
JANE ABRAHAM, Santa Barbara State College, Chairman
J. HERMAN CAMPBELL, George Pepperdine College
CATHERINE F. EMENAKER, Loyola University
MARIE HUFF, Pasadena College
SISTER MARY AGATHA, Immaculate Heart College
F. C. WILCOX, Redlands University

NOMINATIONS
MARY JANE LEARNARD, San Francisco Junior College, Chairman
W. H. McCALL, Montana State College
EARL M. PALLETT, University of Oregon

PROGRAM
MEMBERS OF THE EXECUTIVE COMMITTEE

RECEPTION
DORIS DOZIER, Mills College, Chairman
THERON CLARK, University of Southern California
E. J. KIRKPATRICK, University of Portland
MRS MYRTLE McKITTRICK, Humboldt State College
ELIZABETH PRIOR, Yakima Valley Junior College
REV. L. R. ROBINSON, Gonzaga University

REGISTRATION
HELEN KIBBE, Modesto Junior College, Chairman
M. S. KUDER, Western Washington College of Education
JOE WEST, San Jose State College

RESOLUTIONS
E. AVARD WHITMAN, Linfield College, Chairman
MARY T. HERSHEY, Boise Junior College
H. N. STUBER, East Montana Normal College

In the afternoon, from 2-4 p.m., participants enjoyed a sightseeing drive and garden visit "leaving from Recreation Center" followed by afternoon tea at the El Encanto Hotel. The convention concluded at the end of the day on Tuesday.

Committees that year included Local Arrangements (6 members), Nominations (3 members), Program (the 6 members of the Exec Committee), Reception (6 members), Registration (3 members), and Resolutions (3 members). In addition to President Deering, other officers were Ernest L. Rea, First Vice President, Riverside Junior College; William J. Dillon, Second Vice President, University of San Francisco; Guy Ashley West, Secretary, Chico State College; Florence Vance, Treasurer from June 1940 - May 1941, San Francisco State College; and Clifford L Constance, Treasurer from June 1941- May 1942.

Editor's note—this is part 1 of a multi-installment article highlighting PACRAO's history. Keep your eyes peeled for another installment in the spring edition of the newsletter. Special thanks to Mary Neary-Morley and Sue Eveland for their dedication to keeping PACRAO's past alive.

LAC and PC Thank You

Hosting and planning for a conference for over three hundred people can be an intricate process with many moving parts. For PACRAO, a lot of this work rests squarely on the shoulders of our Local Arrangements Committee (LAC) and Program Committee (PC).

This year our wonderful LAC Chair, **Winnie Wilson** and outstanding Program Committee Chair, **Rebecca Mathern** helped lead a phenomenal group of people that made the event such a success in a complex environment. In only her second year in the Association Winnie made it look like she had been doing Local Arrangements for years to create a wonderful experience, and Rebecca's immense talent and leadership helped build an exception program that provided us a diverse array of speakers and sessions to learn from.

From excellent food, events, and programming the LAC and PC work to ensure everyone has a good conference; and are often the unsung heroes that work behind the scenes to make it appear there is order to what can sometimes be best described as chaos.

Thank you to both the 2016 LAC and PC, you truly made PACRAO 2016 a Sure Bet for Success during our 90th annual meeting!

Submitted by: **Marc Booker** –PACRAO past president

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Thank you to our Business Partners that help make our Annual Conferences a Success

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Mark Your Calendars: PACRAO 2017 November 5th—8th, 2017 in Spokane, WA

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