Greetings from the great State of Washington, PACRAOnians! I am thrilled to relay to you all that the long rainy dark that consumes our region each year has finally ended! Before you remind us, yes Arizona, we know it has been (some very hot temperature) for (some crazy number of months) where you live.

One of my favorite moments of spring are the first blooms appearing in my afore mentioned rose garden (for dedicated readers of the newsletter...yes, this is going to be a theme). Joseph’s Coat, California Dreamin’, and Mister Lincoln were the first out the gate this year. Pope John Paul, Easy Does it, and my personal favorite Francis Meilland are not far behind. If you are a dedicated gardener of roses or anything else, this is truly a magical time of year.

As part of a conversation with Past President Booker at the AACRAO Annual Meeting in Minneapolis, Minnesota April 2nd—5th Marc wondered aloud about just how many PACRAO folks are engaged in some sort of service to AACRAO and by extension to a larger family of higher education organizations that deliver vital education and inspiration to members of the registrar and admission professions. Whether it be NACAC and its regionals, Educause, AACRAO SEM, AACRAO Tech/Transfer, NAFSAA, NACADA...the list is seemingly endless. The representation in the leadership of those organizations by colleagues who also have a membership with PACRAO is disproportionate and significant. PACRAO’s garden of leaders is bright, diverse, and varied. When our garden is in bloom, it is a sight to behold!

With this in mind, I am proud to introduce a new initiative to attempt to catalog and recognize all of the gardens where PACRAO members are blooming in addition to our annual meetings, PACRAO Journal, Webinars and many other sundry places where our membership gives of its time and knowledge to better the profession.

In the coming weeks, a survey will be sent to the membership seeking to gather information on places where our members are giving of themselves. I hope you will respond and let us know about areas where you are serving, and where you know of colleagues who are serving. I cannot wait to discover just how far PACRAO reaches out.

-James Miller president, PACRAO
Board Update

It is my sad duty to inform the membership that our Treasurer, Nancy Roe, decided to take an awesome job outside of higher education. Because of this departure from a PACRAO institution, Nancy had to step away from her duties on the PACRAO Board. In moments like this, the board is afforded through PACRAO’s by-laws the opportunity to either fill an empty board position with another board member or to fill an empty position with someone from the PACRAO Membership.

As such, it is my pleasure to announce that the board voted to name our own Marc Booker, past president as treasurer for the remainder of the Nancy Roe’s; the current term extends through January 2018. To replace Marc’s empty Past President seat, the board selected Heather Chermak, registrar at the University of Idaho, to fill the Past President seat for the remainder of that term; that term will end on November 8th at the PACRAO Annual Meeting in Spokane.

Please join me in bidding fond farewell to Nancy Roe. Also in thanking Past Presidents Chermak and Booker for their dedication and service to PACRAO.

N&E Nominees for Election

PACRAO is pleased to present its slate of nominees for election to the Nominations and Elections (N&E) Committee. The N&E plays a vital role in the way the PACRAO governs itself.

The Nominations and Elections Committee is responsible for sourcing nominations for each board position plus the next year’s nominations and elections committee. Because PACRAO does not put forth a competitive slate of board candidates, the N&E is vital in the mission to select a slate of board nominees that are representative of our membership and who will serve PACRAO well. On the following pages, you will find the slate of nominees for this year’s Nominations and Elections Committee. I would like to thank each of them for agreeing to stand for election to this important part of our organization.

Nominations and Elections Committee voting will commence on May 30th. Please familiarize yourselves with this slate. An announcement of voting open and the link will be sent out on the 30th.
Nominees for Election

Nikol Roubidoux

Nikol Roubidoux has worked in higher education for 11 years in the various roles of an administrative assistant, program advisor, Associate Director of Advising, Director of Admission and Registrar. She is in her 7th year as Registrar for Lewis-Clark State College in Lewiston, Idaho.

Nikol has been a member of PACRAO since 2010 and has attended and/or presented at every annual conference. She encourages her staff members to also attend, but requires that they submit a session proposal because she expects innovative ideas as a result of conference attendance. As such, she recognizes that leadership, goal-setting and professional achievement are the standards for PACRAO board membership and feels the N&E Committee’s role is vital in helping to achieve those standards.
Nominees for Election

Mike Jefferis

Mike Jefferis is currently an Assistant Registrar for Operations at the University of Oregon, where his enrollment management career began in 2000. He has also held positions at the UO as a Student Records Specialist, Psychometri-cian, and Transcripts Processor. Mike earned his Bachelor of Science in Economics 1999 from the University of Ore- gon.

He has been an active member at the state level (OrACRAO) since 2006 serving on the planning committee 2012 and is currently serving on the executive committee as Treasurer. Mike has presented at AACRAO (2012) and PA- CRAO (2011, 2014). Professional organizations have contributed greatly to his professional growth by creating networking opportunities and providing excitement around the work that we do in higher education. Mike is looking forward to connecting colleagues to PACRAO as part of the N&E Committee. He’s excited for the opportunity to give back to an organization that has imparted so much knowledge to him over the years.
Erin Webb

Dr. Webb has served the University of California, Merced for more than a decade and is currently the Senior Associate Registrar. Her experience within the Registrar’s Office dates back to her days as an undergraduate at Azusa Pacific University working as a student assistant. After completing her undergraduate and master’s degrees, she joined Fullerton College as part of their Admissions and Records team. When the opportunity came to be a part of UC Merced—a new research university that opened in 2005—she jumped on the chance to make a difference in the lives of students in her home town, all while getting to work at a start-up institution. During her tenure at UC Merced, Erin has served as the principal project manager on numerous successful systems implementations. Because of these successes, the Office of the Registrar is widely viewed as a model for how to effectively leverage technology—particularly in resource constrained environments—and to do so while maintaining a commitment to customer service. Her passion for the community college student experience is never far from her heart, so as she began work on her doctoral degree her research focused on the experiences of transfer students who attended the California public education system but never completed a bachelor’s degree. While completing her doctoral degree, she also started a family—three children in 17 months. (Surprise! Twins!)

Dr. Webb has served as President for UC Merced’s staff advisory committee, has represented UC Merced on several system-wide committees, and attends and presents regularly at national and regional conferences. Although she has at-
Arturo Torres

As the Assistant Registrar at the University of Nevada Las Vegas, Arturo offers over 12 years of experience in both the Admissions & Registrar’s office. He brings a well-rounded and experienced approach to innovation and problem solving. Currently, Arturo oversees Academic Scheduling, Document Management, Training, Footprints Ticketing Management, Social Media and Website. Arturo received his Bachelor’s Degree in Public Administration, Law Enforcement from Nevada State College in 2013 and a Master’s Degree in Public Administration, Non Profit Management from the University of Nevada Las Vegas in 2015. Over Arturo’s career he has participated in various organizations, community events and university panels. In March of 2017 Arturo participated on a panel regarding FERPA and more recently regarding the President’s executive order and its impact on our university. Involvement with organizations such as AACRAO and PACRAO can not only be rewarding and effective professionally but memorable and fun as well. Arturo’s recent involvement in PACRAO has been on the Local Planning Committee, Las Vegas 2016 and on the Program Committee for Spokane 2017.

Arturo’s daily interactions and responsibilities impact students applying to UNLV or applying to colleges within the state of Nevada. By continuing to be a part of organization such as AACRAO and PACRAO our reach can be amplified by working with fellow colleagues who share the same passion for higher education. To be a part of the Nomination & Elections committee allows for opportunities to share information and guidance for selecting capable, dedicated and innovative leaders that will continue to shape the future of Higher Education Professionals. Combining Ar-
Caitlin Patton

Caitlin first came on board at Otis College of Art & Design in the capacity of Program Assistant for Continuing Education. For the past year and a half she has served the college as Assistant Registrar of Continuing Education. In this newly established role – created to support a growing and diverse population of non-traditional students – she oversees schedule and course building, student registration, program compliance, as well as the implementation of new technology and process. With over 6 years’ experience in student services ranging from student housing coordinator to advisor, and now her present role, she is not only committed, but passionate about her work in both higher education and the arts.

In 2016, Caitlin had the privilege of attending her first PACRAO Conference where she found great value in meeting with such a strong community of peers. The wealth of knowledge, professional development, and lasting relationships established have enabled her to better assist students, staff, and faculty at her institution. In return, she eagerly welcomes the responsibility of serving on the Nominations and Elections Committee in support of such an integral organization as PACRAO.
Melissa Thomas

Melissa Thomas is the University Registrar at George Fox University in Newberg, Oregon, where she has worked since 2003. Melissa is also the current President of the Oregon "CRAO", OrACRAO, and previously served that organization on the conference Planning Committee, and as Secretary for a two-year term. Melissa has attended most of the PACRAO conferences since 2003 and is eager to serve this vibrant and varied organization on the N&E committee.
Nominees for Election

Lisa Erck

Lisa Erck has been a PACRAO member and has attended the annual PACRAO conferences for the past 5 years. She anticipates serving on the Local Arrangements Committee as the Chair for the 2018 annual meeting. She has been a member of AACRAO since 2010 and attending annual conferences. She presented at AACRAO’s 101st Annual Meeting in Baltimore, Maryland in 2015. She has been a member of NNLSO since 2013 and is currently serving on their Communications Committee.

Lisa has served in higher education for 13 years working for private universities. She started her career as Registrar at The Professional School of Psychology in 2004. She went on to serve as the University Registrar for California Northstate University in 2009. In 2013, she took the position of Registrar on the Sacramento campus of University of the Pacific for McGeorge School of Law. During spring and summer of 2016, she served as the Interim University Registrar in Stockton. She now serves as the Registrar for the Sacramento campus.

Lisa’s years of experience as a registrar, serving on numerous committees, providing mentoring and leadership, as well as implementing and developing technology enhancements, has built a strong foundation for service within higher education. She is excited for the opportunity to serve and contribute to the Nominations and Elections Committee.
Nominees for Election

Nicole Raef

Nicole’s work in higher education began in 2013 when she acquired the position of Registration Specialist in the Registrar’s Office at Otis College of Art and Design. Throughout her first year at Otis College Nicole assumed higher level responsibilities including course and event scheduling and working on the annual course catalog and she was eventually promoted to Assistant Registrar in 2015. While working at Otis, she became a passionate advocate for student success serving on Academic Standing meetings, Event’s Committee, Portal Implementation and Taxonomy team, and Veterans DSO Committee.

Nicole has been a member of PACRAO since early 2014 and attended her second conference this past November. What interests her most about PACRAO is the ability to collaborate and hear new points of view from a community outside of her own. She is excited at the opportunity to serve on the Nominations and Elections Committee as a step towards getting more involved in PACRAO.
Q&A with Mary Neary-Morley

PACRAO’s very own, Mary Neary-Morley was presented with an AACRAO Honorary membership at the 2017 annual meeting in Minneapolis, MN. PACRAO Past President, Julia Pomerenk interviewed Mary to get her reflections and thoughts on her career an involvement with the PACRAO community.

How did you first become involved in PACRAO? My first PACRAO was in 1982 in Las Vegas. I became involved with PACRAO while working in the Admissions Office at Arizona State University. There were four assistant and associate directors, and we always had to share one room at the conferences. It was crowded, but we always had a blast! We looked forward to these trips. You were guaranteed an opportunity to attend if you somehow participated in the conference. So that was some extra motivation to get involved. In those days PACRAO had “recorders” for all of the sessions. Each recorder would write up a summary of a session that he or she attended, and the summary was printed in the conference proceedings that were be distributed to the membership, after the conference. It was an easy way for a young professional to get involved. So I served as a recorder for a few years. Then I began volunteering to assist with conference committees, such as registration, hospitality, evaluations, etc. Eventually I began submitting session proposals and became a presenter.

What or who prompted you to become more active with PACRAO? I would have to give credit to Dr. Christine K. Wilkinson (a former PACRAO President) for urging me to become more active in PACRAO. Christine was the kind of supervisor who urged all of the assistant directors to look at AACRAO, NAFSA, NACAC, and the College Board organizations as well.

Can you tell us about a favorite PACRAO memory? I have two favorite memories, one more personal and one more professional.

First, the personal one: When PACRAO was in Phoenix in 1992, I was working in the Registrar’s Office at Arizona State University and serving as the PACRAO Registration Chair. Bob Morley was checking in and stopped to chat with me for a while at the registration desk. I was serving on the AACRAO SPEEDE Committee at the time, and USC was just getting interested in EDI, so we were talking about electronic transcript exchange. The other professional staff members I worked with at ASU were married, and they were always looking out for a match for me. They both really liked Bob and asked why I didn’t try and go out with him. I replied, “Oh, no. He’s too California for me!” Little did I know how my fate was happily sealed that day! Although it would be a few years before we ever dated, we did marry in 1996.

My second favorite memory is from the 1998 Palm Springs conference when I received an Honorary Membership Award as I was transitioning to a position at PeopleSoft. The recognition from my fellow PACRAO colleagues meant the world to me.
Can you tell us about your proudest PACRAO experience? My proudest moment and as well as my most relieved moment was when the 2009 PACRAO Conference in Newport Beach, my conference as PACRAO President, came together. With the economic downturn in 2008, there was a lot of anxiety about how many people would be able to attend and whether PACRAO would lose a lot of money. The hotel industry was hard hit as well, and our hotel was not going to be very forgiving if we did not make our numbers. The PACRAO Board, the conference chair and committees did a fantastic job pulling everything together. And, of course, the PACRAO members at large supported the conference with their attendance!

What ways has PACRAO involvement supported your career? The major benefit of PACRAO involvement has been the network of colleagues who you can always call upon for advice and friendship. You can get the real scoop on vendor products; implementation of statewide or national initiatives; advice on unique student or staff issues; and (sometimes) personal advice on your life and career. PACRAO involvement also helps build your self-confidence on-campus because you know that you can quote what other schools are doing. Another great benefit of PACRAO involvement is the opportunity to develop skills in areas such as event planning that you might not have had the opportunity to experience on your campus. I think, too, that attendance at the PACRAO sessions...

What advice do you have for colleagues who are new to the PACRAO world? Get involved! Like most things in life, the more effort you exert, the more benefits you reap. Start small. Volunteer to work on a committee, for instance, and work your way up. Submit a presentation proposal about a project that you are currently pursuing at your campus. As you work on your project, think from the beginning “How can I share this at PACRAO?” Keep notes that you can use as the basis for your presentation. If presenting isn’t your thing, volunteer to draft an article for The PACRAO Review.

Is there anything that you wished you would have done in your career that you didn’t do? I think I did it all! I have been extremely lucky in my career! I worked in recruitment, undergraduate admissions processing, international admissions, academic advisement, student system software development. I managed staff and coordinated project teams, and I have done or supervised all facets of the work of a registrar’s office. Through PACRAO and AACRAO, I traveled internationally, published, presented, worked with other federal agencies, worked for a software company, managed vendors for conferences, served on committees, and hosted workshops and conferences. I was even highlighted in the Information Technology section of The Chronicle of Higher Education in 1995 with the work we did on the SPEEDE Committee.

What have you most enjoyed, thus far, in retirement? It’s only been two months, but I think the thing I have enjoyed most in retirement is the freedom that every day brings. I really enjoy having a leisurely breakfast while working the daily crossword puzzle. I love having the time to work out every day. I am training for the Avon 39 The Walk to End Breast Cancer that takes place in October in New York City. I’ll be walking with my sister Liz. It will be my second walk, having done the Walk in Santa Barbara in 2014. My brother passed away quite unexpectedly last August, and it made me realize that our time here is not guaranteed. So make the most of it, both personally and professionally! Perhaps I can share more retirement stories next time!
From the Archives

Dateline November 5-8, 1950: Multnomah Hotel, Portland Oregon

Mary Neary Morley, 2009 PACRAO president and Honorary Member, and Sue Eveland, 2013 PACRAO president have unearthed and summarized some PACRAO gems from long ago. Sue is grateful to Mary for thinking to sending these items along to be ar-chived. Among the treasure trove of items Mary sent along are three programs from past annual conventions.

In 1950, our association was still named the Pacific Coast Association of Collegiate Registrars, and we still held an Annual Convention in a Headquarters Hotel – this time in Portland, Oregon at the Multnomah Hotel. The property first opened in 1912 and, until 1961, was Portland’s largest hotel with 550 rooms. The 1950 convention began Sunday evening with a reception in the Marine Room; a string quartet from Lewis & Clark College provided entertainment.

President Tom Ordeman, of Oregon State College, presided over the convention. On Monday, attendees were greeted by Dorothy McCullough Lee, Mayor of Portland. There was a plenary session on Admissions, followed by two breakout sessions, one by the Commissioner of the Pacific Coast Intercollegiate Athletic conference on “Policies of Interest to Registrars and Admissions Officers” and the other by colleagues from Washington and California on “The Conflict for Student Time – General Education versus Specific Major Requirements.” The afternoon session focused on Professional Ethics, and something called “Question Box” with William Pomeroy from UCLA presiding. Does anyone know what that could be?

Monday evening consisted of the association banquet with greetings from the National President and dinner music courtesy of the Music Department of Pacific University. This was followed by an address by Clifford Maser, Dean of the School of Business and Technology at Oregon State College. Then new registrars and admissions officers were inducted and finally, a Hobby Show rounded out the evening. What in the world is a Hobby Show????

Tuesday session topics included Orientation Week for New Students and Counseling. After lunch, participants toured the University of Oregon Medical School, Lewis & Clark College, and Marylhurst College (via Grayline buses), and ended the tour with a coffee hour at Marylhurst. In the evening, Reed College hosted dinner in the Reed College Commons, with ballads and folk songs followed by the play “For Love or Money” written by F. Hugh Herbert of Reed College and performed by the Portland Civic Theater Blue Room Players.

Wednesday’s lineup consisted of a plenary session, “Higher Education in National Defense” followed by the Annual Business Meeting. Committees that year were the General Convention Committee, the Host Committee, the Registration Committee, the Program Committee, the Hobby Show Committee (with two colleagues from the Oregon College of Education), the Nominating Committee, and the Resolutions Committee.

The hotel, which is on the National Register of Historic Places, was used as government offices from 1965 to 1992. The building was then sold and restored as a hotel in 1995, and reopened as an Embassy Suites Hotel with 276 suites.

Editor’s note—this is part two of a multi-installment article highlighting PACRAO’s history. Keep your eyes peeled for another installment in the spring edition of the newsletter. Special thanks to Past Presidents, Mary Neary-Morley and Sue Eveland for their dedication to keeping PACRAO’s past alive.