See You in Sunny San Diego!

This time next month, I hope to see many of you in person, in Sunny San Diego! Almost 300 members have already registered for the conference. **Join us!**

To register, follow this link: [http://www.pacrao.org/docs/forms/memConf12.html](http://www.pacrao.org/docs/forms/memConf12.html).

To reserve a room at the Marriott Marquis and Marina, follow this link: [https://resweb.passkey.com/go/pacrao2012](https://resweb.passkey.com/go/pacrao2012). Please note that the deadline for the reduced rate for the Marriott is October 15.

For the work that they have done for more than a year, so that our conference experience exceeds our expectations for professional development and personal connections, please join me in thanking:

**Becky Bitter**, Program Committee Chair, and her committee members and

**Rayanne Williams**, Local Arrangements Chair, and her committee members.

Thanks, too, to their families, friends, and institutions for their support of their service to PACRAO.

Julia Pomerenk
PACRAO President

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Some newsletters include a column on new procedures or improvements to the business. Sales figures or earnings will show how your business is doing. You might comment upon new procedures or improvements to the business. Sales figures or earnings will show how your business is doing. You can include stories that focus on current economic trends, or make predictions for the future.

The subject matter that appears in newsletters is virtually endless. You can include stories that focus on current events or top stories. You can place an interesting sentence or quote from the story here. You can also profile new vendors.

Meet the Paris 2013 Team!

Sue Eveland, President-Elect
(Sue’s photo is on the far right, above.)

As we all get ready to grab our sunglasses and travel to Sunny San Diego for our 2012 conference, you should know that plans are already underway for our 2013 conference, which will be held at the Paris Las Vegas Hotel. Many of you have already volunteered to serve as leaders and on committees for the upcoming 2013 annual conference. Thank you!

I’d like to take this opportunity to introduce four key PACRAO 2013 colleagues to you:

Local Arrangements Chair for 2013 is Tara Sprehe. (Tara’s photo is on the far left, above.) She is the Director of Enrollment Management and Registrar at Clackamas Community College in Oregon City, Oregon (Portland area). Tara served on the 2008 Local Arrangements Committee (Portland) and, as a recent OrACRAO President, has led annual OrACRAO conferences several times.

Tara has begun to assemble her committee to work on the 2013 conference. You will have a chance to meet her in Sunny San Diego at the 2013 promotion booth. Stop by for information, and don’t forget to sign up for the raffle prize.

Our Program Chair for 2013 is Heather Chermak. (Heather’s photo is on the left, above.) Heather is the Senior Associate Registrar at the University of Idaho in Moscow and is currently serving PACRAO on the Board as Secretary. Heather also served on the 2008 Local Arrangements Committee in 2008 (Portland) and was involved with the OrACRAO Association (on the board, planning conferences, etc). Heather and her committee members will be soliciting input from PACRAOites in Sunny San Diego. Please be sure to find her or one of her committee members. There’ll be some greatbling for your session ideas! You won’t want to miss out on that!

Our Business Partner Liaison for 2013 is Ann Gillen. (Ann’s photo is in the middle, above.) She is the University Registrar at the University of the Pacific in Stockton, California. Ann has served as PACRAO’s BPL for the past several years. As the BPL, Ann is integral to the planning and production of our annual conferences. Ann is also serving AACRAO as Co-Chair of Volunteers for AACRAO 2013 in San Francisco. When you see Ann in Sunny San Diego, be sure to give her feedback about additional companies and products that you would like to see exhibited at our future PACRAO conferences.

Our Diversity Development Advocate for 2013 is Soraira Urquiza. (Soraira’s photo is on the right, above.) She is Assistant Registrar at the Art Center College of Design in Pasadena, California. She served as a member and then co-chair of the Diversity Development Committee in 2010-11 and as a member of the committee this past year. She will be assembling her 2013 committee this fall and finalizing that in Sunny San Diego. Be sure to step up and introduce yourself to Soraira and volunteer, if you’d like to contribute to this very important PACRAO committee.

I am deeply grateful and indebted to this team of colleagues for their continued commitment to PACRAO and to the work they have already done and will do throughout this next PACRAO year. Should you want to contact any of them or me, our email addresses are listed here:

Tara Sprehe: taras@clackamas.edu
Heather Chermak: hchermak@uidaho.edu
Ann Gillen: agillen@pacific.edu
Soraira Urquiza: Soraira.Urquiza@Artcenter.edu
Sue Eveland: seveland@uoregon.edu

P.S. Mark your calendars for PACRAO 2013: October 27-30, 2013. (Yes—we have late October dates in 2013!)

Bon Jour!
2012 Nominations and Elections Committee Announced!

Helen Garrett, Past President

Thank you to all nine PACRAO members who were selected by the 2011 Nominations and Election Committee to be on the slate for the 2012 Committee. Thank you to the 259 PACRAO members who took time out of your busy day to vote for the six committee members.

We extend our gratitude to all of those who stepped up to be considered. Putting oneself out there for a public election is a brave step and a true sign of leadership in and of itself!

The 2012 Nominations and Elections Committee members are:

- Rebecca Mathern, University Registrar, Oregon State University
- Audra McQuarie, Registrar, University of Phoenix
- Mickey Reynolds, Associate Director of Operations, Oregon State University
- Karl Ritter, Records Manager, Everett Community College
- Andrew Speed, Manager Systems Development, Vancouver Island University
- Jerri Weston, Assistant Registrar, Montana State University

Per PACRAO Bylaw, Article VII Nominations and Elections: “The nominee receiving the most votes will serve on the committee for two years and will act as a vice-chair during the second year.” The membership gave this honor to Rebecca Mathern. Congrats, Rebecca!

The N & E will begin to solicit interest from PACRAO members now and throughout the annual meeting in San Diego in search of nominations for these positions which will begin service for the 2013-2014 year:

- President Elect
- Vice President for Publications and Technology
- Treasurer
- 10 members to be on the slate for the 2013 Nominations and Elections Committee

PACRAO is looking for future leaders to serve.

Do you hear us calling your or a colleagues’ name?

Helen Garrett, Past President

We encourage all members to self-nominate and to identify others who you think would make good nominees for the open Executive Board positions in 2013-2014 (President Elect, Vice President for Publications and Technology, Treasurer, and the Nominations and Elections Committee). Don’t be shy, serving as a leader started this way for all of us!

Please click on the Resources and Links [http://pacrao.org/docs/toc_resources.html](http://pacrao.org/docs/toc_resources.html) at the PACRAO.org website to download the Nomination Form. While we hope everyone plans on joining us in San Diego, you do not have to attend to self-nominate or to identify others you’d like the Nominations and Elections Committee to review for next year’s leaders. You may bring the completed form to the meeting to turn into the Nominations and Election Committee members or e-mail it to Past President Helen Garrett directly at garretth@lanecc.edu.
It's time to help Past President Helen Garrett prepare for our annual awards ceremony by nominating individuals for the Retirees, Honorary Membership and Exemplary New Member Awards. See details below and send your nominees to Helen at garretth@lanecc.edu.

Let us know why you think a member would be an ideal candidate for one of the following awards.

**Retirees:** Do you know PACRAO members who will be retiring in 2012? If so, please notify Helen Garrett so that they will be announced and recognized at the Annual Meeting in San Diego. **Feel free to let Helen know if you are the member retiring, as well.**

**Honorary Membership:** Honorary Membership is granted to those individuals who have given outstanding service to PACRAO over the years. Recipients are normally leaving the profession through retirement or re-entering a different field of work.

**Exemplary New Member Award:** The Exemplary New Member Award is given to an individual who has made significant contributions to PACRAO and to the membership in their first years as a member.
Formal Notice of Proposed Bylaw Amendments

Article IX – Amendments
These bylaws may be amended at any annual meeting by a two-thirds vote of the Member Institutions present and voting, providing the notice of the proposed amendment has been sent to the members at least one month in advance of the meeting. A bylaws amendment not thus proposed in advance may be adopted by four-fifths vote of the Member Institutions present and voting.

Proposed Bylaws Changes
Items in bold and with a strike-out font will be deleted. Items underlined will be added.

Rationale
• This revision strives to provide language to clarify what was meant by “seniority.”
• This revision provides a tie-breaking vote, if necessary. From the experience of members of past Nominations and Elections Committees, the work of the committee progresses by consensus, and formal votes are rare.
• This revision is proposed to reconcile different numbers of members for the Nominations and Elections Committee reflected in different bylaws.
• Adding the role of vice chair, determined by the highest vote recipient from the previous year's committee, increases experience on the committee and increases familiarity with the process.

Article VI - Standing Committees
Section 2. Nominations and Elections Committee
There will be a seven nine-member Nominations and Elections Committee composed of the two most immediate past presidents who remain active in the association, five six elected members and the highest vote recipient from the previous year's committee, who will serve as vice chair. The person with most seniority as past president will serve as chair, The past president with the earliest presidential term will serve as chair, The past president with the most recent presidential term will serve in an ex officio, non-voting role, except in the case of a tie vote.

Rationale
• The revision more accurately reflects our current membership categories.

Article VII – Nominations and Elections
Section 4. Eligibility
Any person holding paid membership in the Association is Active members representing paid member institutions are eligible to serve on the Nominations and Elections committee. Members elected to the Nominations and Elections Committee are not eligible to serve on the Nominations and Elections Committee in successive years or to be a candidate for office during their term on the Nominations and Elections Committee. Only Active Members representing paid Member Institutions may be nominated and elected to office.
Conference Participation Grant Recipients

Celeste Fowles Nguyen, VP for Professional Development

We had many great candidates for the conference participation grants this year. Unfortunately, we were not able to award the grants to everyone who applied.

The following PACRAO members were awarded Conference Participation Grants for the registration cost of the annual conference.

- Jason Doell
  University of Saskatchewan
- Dora Lee
  California State Polytechnic University, Pomona
- Cindy Mowry
  Lake Washington Institute of Technology
- Nancy Norman
  Southwest College of Naturopathic Medicine
- Hilary Parsons
  Thompson Rivers University
- Diana Thomson
  Okanagan College
- Ching-Fang Tu
  University of San Diego

Each year PACRAO offers up to six Conference Participation Grants. This year a seventh grant was awarded with the monetary prize from the AACRAO Elbert W. Ockerman State and Regional Professional Activity Award, which PACRAO was awarded for the PACRAO Review.

For Conference Participation Grants, special consideration is given to applicants who are first-time attendees, persons from under-represented groups or institution types, and members of institutions whose funds are especially limited. PACRAO members can apply for grants in the August before the annual conference.

Congratulations to those awarded the grants this year.

PACRAO Review

View the latest edition! www.pacrao.org/b

Celeste Fowles Nguyen, VP for Professional Development

The new edition of the PACRAO Review is available, with two excellent articles from your PACRAO colleagues. One takes on the issue of the reverse transfer model, while the other examines unusual situations and lessons learned in admissions and registrar’s offices. You can also view past articles from the PACRAO Review which cover a range of important topics in our fields.

I hope you will enjoy this new issue of the PACRAO Review, and I encourage you to be an active author, editor, or contributor to the PACRAO Review.

This is a great opportunity to write about a project at your institution, partner with a colleague to author an article, or expand on a presentation from the conference. If you are interested in participating in the PACRAO Review in other ways, you could apply for the PACRAO Editorial Board for 2012-13.

For more information about the PACRAO Review or Editorial Board, contact Celeste Fowles Nguyen at cfnguyen@stanford.edu.
I salute the members of the board! Because of the joy and expertise that they bring to the work that they do, they make my duties a delight. I thank them all for the contributions that they have made—and will continue to make—to PACRAO and to our shared profession. Thanks to their families and friends and institutions for their support of their service to PACRAO.

Julia Pomerenk, PACRAO President

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I am reminded every day that we make a positive difference in the lives of our students. This year marks my 13th year in higher education and my most rewarding experience to date has been within the Registrar's Office as I have had the opportunity to work with amazing and dedicated individuals who have the same passion to make the student experience a memorable one.

In 2007, I attended my first PACRAO conference and quickly became excited about sharing and learning from others in the same field. I look forward to this conference every year. I know when I get back from the conference, I will have experiences to share with my team, as well as expand my relationships in the higher education community. While this year will be my fifth conference, I have enjoyed being a member of the Program Committee in 2011 and the Diversity Committee this year.

In San Diego this year, I am excited to be partnering with Soraira Urquiza from the Art Center College of Design to deliver a presentation on Health and Work/Life Balance. In this session we will be sharing our personal experiences and tips to be successful in work, life and home. In addition, Soraira will be sharing information on nutrition, exercise and relaxation techniques that can be utilized in the office and at home to create an overall positive energy and a happier, more efficient you!

We hope you will join us for this session and we look forward to seeing you in San Diego!