I trust that everyone has had a successful winter or spring term thus far. Perhaps you have been able to implement something you learned at the Newport Beach conference at your institutions. I know that I thoroughly enjoyed my time at PACRAO 2009, and have seen many positive outcomes from conference ideas at my own institution.

While November is still a while away, we have begun planning the 2010 conference in earnest. I encourage those who have session ideas to submit a conference proposal online at the PACRAO website. You are also all invited to take part in a new feature we have introduced for the 2010 conference – PACRAO on Twitter. I encourage you to sign up for an account and follow PACRAO for timely updates on our upcoming conference.

In addition to “tweeting”, continue to visit our website at www.pacrao.org for updates. Have an enjoyable spring.

David B. Johnston
President

We know our members are full of “cool” ideas. Why not share your experiences and ideas with your colleagues at the annual PACRAO meeting in Calgary, Alberta this November? Your ideas could help others make significant changes at their institutions that benefit the reason we are all here — our students.

This year’s theme is “Cool Ideas Begin Here: Partnering for Student Success”. If you recently conceived or implemented a cool idea, you can submit a conference proposal online at www.pacrao.org. Look for the link on the first page.

Here’s a sample of sessions from 2009:

- Admissions Evaluation: Thinking Outside the Box
- Recruiting, Engaging and Retaining Top Talent (Employees)
- Summer Sessions in the Registrar’s Office
- Off Track? Revising your Enrollment Management Plan
- Implementing Student Success Initiatives and Programs
- How to Implement a Safe Space Program in Support of LGBTQIA Communities on Campus

If you’re feeling inspired and have an idea, submit your proposal today. Remember that the deadline to submit conference proposals is Friday, April 16, 2010.
Mark your calendars and apply for your passport — Calgary 2010 will soon be here. After a successful planning meeting this past January, we are pleased to report that we are on a roll with PACRAO 2010. Over the next 7 months, we will be working out the finer details to ensure that your experience in Calgary is both informative and memorable. Get ready to meet new people, network with colleagues and decide what you’d like to see and visit while you are in Canada.

**CONFERENCE REGISTRATION**
Watch for a notice for when registration will be opening. Be sure to register early to take advantage of early bird rates. Stay tuned for more details on our website, by e-mail and in our summer newsletter.

**THE HYATT REGENCY**
PACRAO 2010 will be held at the Hyatt Regency, located in the heart of downtown Calgary. Features of the hotel include a day spa, pool, fitness centre and on-site restaurant and bar. The Hyatt is also a stone’s throw away from Calgary’s downtown shopping district, 5-star dining and entertainment.

The PACRAO rate for the Hyatt is $170.00 per day (single or double occupancy). Learn more about the Hyatt at calgary.hyatt.com.

**WHY CALGARY?**
Calgary is one of the largest cities in Western Canada, with over 1.2 million people calling our city home. Known as the “heart of the new West”, Calgary is a major commerce and transportation hub, as well an education centre; we are home to two universities, a polytechnic school, an art college and a number of private post-secondary institutions. If this is your first time coming to Calgary (or Canada), you are in for a treat — Calgary is known for its hospitality and spirit. There is no shortage of things to see and do in Calgary; for example, get a 360° view of the city and the Rocky Mountains from 525 feet above the ground in the Calgary Tower. Then head out to the Rockies for a day – Banff, a quaint mountain town, is only 1.5 hours away from Calgary by car. Plan your stay at tourismcalgary.com or ask our Calgary hospitality booth for ideas when you are here in November.

**PASSPORTS**
Avoid any rush and get your passport now in preparation for travel to Canada. A valid passport (that is not within 6 months of expiry) is required for travel to Calgary from the United States or international destinations. U.S. Passport Information is available at travel.state.gov/passport.

**TWITTER**
Do you “tweet”? If so, follow PACRAO on Twitter! You’ll see updates from the Calgary committee throughout the year, fun facts about our fair city, and more. We’ll also tweet back answers to any questions you may have. There may even be contests for Calgary 2010 prizes in the future. Follow us at twitter.com/PACRAO.

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**Approximate Travel Times to Calgary International Airport (YYC):**
- Anchorage: 3 hr 40 min
- Salt Lake City: 1 hr 26 min
- Portland: 1 hr 6 min
- Seattle: 53 min
- Los Angeles (LAX): 2 hr 23 min

**Fun facts about Calgary:**
- Locals pronounce Calgary as “Kal-gree”; out-of-towners often say “Kal-gary”.
- The average temperature in November is -3.1 °C or 26 F. Perfect weather for a winter getaway!
- Our sister city in the U.S.A. is Phoenix, AZ.
- Calgary is the sunniest city in Canada, averaging 333 sunny days a year.
- Special visitors and dignitaries are often given a white cowboy hat, a tradition that began in 1950 that pays homage to our western heritage.
NEWS FROM NEWPORT BEACH — PACRAO 2009

The 2009 Newport Beach, California conference was attended by 351 members and 28 exhibitors. We would like to extend a big thank you to Anne Delfin-Schnirch, LAC Chair and Virginia (Ginny) Johns, Program Chair. We would like to recognize them and their committees for their exceptional work and dedication. The commitment from presenters and facilitators was again considerable. Our conferences are not possible without the help we continue to receive from all our volunteers.

During the conference, a new format for extended sessions was offered for the first time. Sessions for Veterans Affairs, Electronic Transcripts and FERPA were well received and provided members more time to discuss these important topics.

Also noteworthy was Barmak Nassirian’s AACRAO Washington Update. Newport Beach was Barmak’s first PACRAO conference! He provided legislative updates that were both surprising and worth hearing.

In a time of economic difficulty and institutional budget cuts, PACRAO members valued the importance of professional development and networking among colleagues. Newport Beach attendees enjoyed excellent sessions, wonderful food and beautiful weather each day. A fantastic time was had by all.

SEE YOU IN SEATTLE! PACRAO 2011

November 6 - 9, 2011

Save the dates for PACRAO 2011! The Calgary meeting this November will be followed by our 2011 annual meeting in Seattle, Washington. PACRAO 2011 will be held in the beautiful Sheraton Seattle Hotel, located in Seattle’s vibrant core. You will enjoy world-class dining, entertainment and shopping while you experience the best of the Pacific Northwest during PACRAO 2011.

Share ideas with your colleagues while you take in attractions such as the Space Needle, Pike Place Market, the Seattle Aquarium, and — of course — the original Starbucks. See the hotel online at www.sheraton.com/seattle.

CALIFORNIA DREAMING ... PACRAO 2012 TO BE HELD IN SAN DIEGO

November 4 - 7, 2012

PACRAO in 2012 will be held at the San Diego Marriott Hotel and Marina. This beautiful hotel is on the marina, next to Seaport Village and across the street from the Gaslamp District/downtown. This hotel is very much like a resort, with two buildings shaped like two giant silver sails of a ship and an incredible pool area. There are great spaces to network, two restaurants on site (including Roy’s Hawaiian Fusion), and many restaurants in walking distance. It’s a beautiful hotel!

Visit the hotel online at: www.marriott.com/hotels/travel/sandt-san-diego-marriott-hotel-and-marina
NOMINATIONS & ELECTIONS REPORT

The PACRAO Board would like to thank Past President Michele Sandlin and the Nominations and Elections (N & E) Committee for their hard work following the end of the Newport Beach Conference. It is with great pleasure that we announce the Board nominees who have all consented to stand for election. The new Board will be elected at the Calgary conference after a vote by the membership at the Business Meeting. Here are the nominees:

**President Elect**
Julia Pomerenk, Washington State University

**VP Membership Elect**
Melissa Mumford, Brigham Young University

**VP Professional Development Elect**
Kent Kuo, Oregon State University

**Secretary Elect**
Heather Chermak, University of Idaho

As well, the current N & E Committee selected the nominees for the 2010-11 N & E Committee. These nominees will be voted on by the membership beginning later in the spring. Email reminders will be set out to the membership to encourage you to vote. Remember, voting will be done online.

The N&E Committee Nominees are:

<table>
<thead>
<tr>
<th>Joyce Allen</th>
<th>Seattle University</th>
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<tr>
<td>Becky Bitter</td>
<td>Washington State</td>
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<tr>
<td>Ryan Burton</td>
<td>Utah Valley University</td>
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<tr>
<td>Teresa Church</td>
<td>Boise State University</td>
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<td>Diane Douglas</td>
<td>Lewis-Clark State College</td>
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<td>Ann Gillen</td>
<td>Pacific University</td>
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<td>Chris Masterson</td>
<td>Bastyr University</td>
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<td>Mickey Reynolds</td>
<td>Oregon State University</td>
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<td>Christy Sutphen</td>
<td>California Lutheran University</td>
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<tr>
<td>Tracy Terrell</td>
<td>Central Washington University</td>
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PACRAO EXECUTIVE BOARD

**David B. Johnston, President**
Associate Vice-Provost (Enrolment) & Registrar
University of Calgary
dbjohnst@ucalgary.ca

**Helen Garrett, President-Elect**
Associate Dean of Student Affairs, Enrollment & Student Financial Services
Lane Community College
garreth@lanecc.edu

**Ruth L. Adams, VP for Professional Development**
University Registrar
Seattle Pacific University
radams@spu.edu

**Todd M. McCollum, Secretary**
Director of Enrollment Services
Linfield College
todd.mccollum@linfield.edu

**M. Kirk Koenig, Diversity Development Advocate**
Sr Assoc. Director of Admissions
University of Oregon
kkoenig@uoregon.edu

**Mary Neary Morley, Past President**
Registrar
California Institute of Technology
mmorley@caltech.edu

**Janet V. Danley, VP for Membership**
Director of Clarkston Campus
Walla Walla Community College
janet.danley@wwcc.edu

**Jim Bouse, VP for Publications & Information Technology**
Associate Registrar for Technology
University of Oregon
jbouse@uoregon.edu

**Dennis L. Geyer, Treasurer**
University Registrar
California State University - Sacramento
dgeyer@csus.edu