NABCA Research Reference List

Following is a list of known articles, dissertations, books, and other materials related to branch campuses. Resources are grouped into the following sections: Community and 2-year Colleges University and 4-year Colleges Multi-campus Systems For-profit Institutions Non-U.S. Institutions and International Branch Campuses State and Accrediting Body Policy Other Branch Campus Related Articles All Books

References adhere to APA version 6 format as closely as possible. A number of the references include an annotation briefly describing the content of the resource. Many include the keywords listed with the resource in the named online library database.

Dissertations are called out with an asterisk (*) at the front of the reference. Note that references may be listed more than once if they pertain to more than one section.

If you are able to contribute further to these lists, please submit your information to a member of the Research Committee.

Community and 2-year Colleges

*Bailey, N. I. (2002). The relationship between organizational climate and job satisfaction as reported by branch campus executive officers in multicampus community college systems (Doctoral dissertation). University of Florida. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3056711)

Keywords: Branch campus, Community college systems, Education, Executive officers, Job satisfaction, Multicampus, Organizational climate

- Bebko, P., & Huffman, D. (2011). Developing a typology of branch campuses: Findings from the NABCA campus and center administrator survey. *Metropolitan Universities Journal*, 22(1), 48-64.
- Bista, K., & Gaulee, U. (2017, October). Recurring themes across fractal issues facing International students: A thematic analysis of 2016 dissertations and theses. *Journal of International Students*, 7(4).

Other themes in order of the frequency were writing/academic skills (16), retention (13), language (9), counseling (9), global awareness (8), social media technology and online education (6), discrimination (6), identity (7), recruitment (5), teaching assistants (4), community engagement (4), career (4), college choice and mobility trends (4), community college (3), and miscellaneous (9). Retention About a dozen dissertations addressed retention strategies including college retention practices adopted by the host institutions, challenges that international students face when integrating, persistence, student-athletes' retention, retention and achievement, overall college experience, retention in online doctoral programs, engagement, effects of demographics on freshman retention, and use of tracking software packages such as MAP-worksTM for student success and retention. Issues associated with language proficiency such as academic self-efficacy, social relationships were addressed.[...]the role of language background, role of mother tongue, communication problems, and identities connected with accents and language learning needs were studied. The impacts of student engagement on grade point average and self-reported gains in practical skills among first-year international students at an urban private university.

*Bond, J. R. (1983). Perceptions of selected community college parent campus administrators, accountable for branch campuses, concerning the desirable functions and responsibilities of community college branch campuses (Doctoral dissertation). East Texas State University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 8323485)

Keywords: Education

*Bucciarelli, R. F. (1993). A comparison of higher education delivery systems for adults and implications for New Jersey community colleges (Doctoral dissertation). Seton Hall University. Dissertation Abstracts International, 54, AAG9321257.

*Cech, J. E. (2010). A phenomenological study of leader experiences and reactions to transformation change in a multi-campus system (Doctoral dissertation). Walden University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3426181)

Keywords: Community colleges, Education, Leader, Multi-campus, Nested leadership, Transformational change

Chang, N. (1978). Organizational structure in multi-campus community junior colleges/districts [Research report]. Denver, CO: Community College of Denver. (ERIC Document Reproduction Service No. ED158795)

Analyzing the structure of administration at multi-campus community colleges to determine positive and negative characteristics was the purpose of the study described in this article. One method utilized was to review literature regarding centralized administrative structures versus decentralized ones. Another was to survey fifteen multi-campus community colleges to gather information on the centralization/decentralization of specified tasks and functions. Though the intended audience was the Community College of Denver, the benefits and pitfalls of centralization and decentralization illuminated the topic of branch campus administration and the appropriate assignment of functions to the main or branch campuses. The author, as Vice President of Research and Development, was in a strong position to undertake this research on behalf of the college.

Clotfelter, C. Ladd, H., Muschkin, C. and Vigdor, J. (2013, November). Success in community college: Do institutions differ? *Research in Higher Education*, 54(7).

Community colleges are complex organizations and assessing their performance, though important, is difficult. Compared to 4-year colleges and universities, community colleges serve a more diverse population and provide a wider variety of educational programs that include continuing education and technical training for adults, and diplomas, associate's degrees, and transfer credits for recent high school graduates. Focusing solely on the latter programs of North Carolina's community colleges, we measure the success of each college along two dimensions: attainment of an applied diploma or degree; or completion of the coursework required to transfer to a 4-year college or university. We address three questions. First, how much variation is there across the institutions in these measures of student success? Second, how do these measures of success differ across institutions after we adjust for the characteristics of the enrolled students? Third, how do our measures compare to the measures of success used by the North Carolina Community College System? Although we find variation along both dimensions of success, we also find that part of this variation is attributable to differences in the kinds of students who attend various colleges. Once we correct for such differences, we find that it is not possible to distinguish most of the system's colleges from one another along either dimension. Top-performing institutions, however, can be distinguished from the most poorly performing ones. Finally, our adjusted rates of success show little correlation either to measurable aspects of the various colleges or to the metrics used by the state.

*Conover, K. S. (2009). *Leadership competencies of branch campus administrators in multicampus community college systems* (Doctoral dissertation). Iowa State University. Retrieved from ProQuest Dissertations and Theses database. (UMI 3360335)

Keywords: Branch campus administrators, Education, Leadership, Leadership competencies, Multi-campus

Dache-Gerbino, A., White, J. (2015, Nov.). College students or criminals? A postcolonial geographic analysis of the social field of whiteness at an urban community college branch campus and suburban main campus. *Community College Review*, 44(1) 49-69.

Keywords: urban geography, community colleges, Whiteness, criminalization, busing, race, postcolonial

- Gavazzi, S. M. (2015). Using assessment methods to advance campus-to-campus and campuscommunity partnerships: Town-gown relationships as yours, mine and ours. *Access: The Journal of the National Association of Branch Campus Administrators, 1*(1), Article 1.
- Guthrie, J. W., Plecki, M., Hayward, G. C., Koppich, J. E., Ramirez, R., Webb, F. R., et al. (1990). *The challenge of change in the San Francisco Community College District: An organizational and educational plan for the future.* San Francisco: San Francisco Community College. (ERIC Document Reproduction Service No. ED316273)

Due to increasing enrollment, changes in expectations of citizens and state funding, and additions to the laws of California, the San Francisco Community College District engaged an outside consultant in 1970 to assess the existing administrative and organizational structures. For several decades the district had included two primary components, City College of San Francisco and the former adult education arm of the Unified School District, jointly governed by a central District Administration. Strengths and future challenges were noted in the report. In addition, the pros and cons of four potential organizational structures were presented. These structures included keeping the status quo, creating two separate and independent but parallel structures, forming a multi-campus community college district with multiple broad-service institutions, and developing a single integrated system. The authors were all part of the consultant project team and thus, closely related to the material.

Harrison, F. (2017). Insights in the Types, Roles, Value and Confusion of Branch Campuses in the 21st Century. Access: The Journal of the National Association of Branch Campus Administrators, 2(1), Article 5. Retrieved from http://www.nabca.net/accesshome.html

Keywords: branch campus, satellite campus, regional campus, center, twig, leaf, parent campus, teaching site, remote location

Hermanson, D. R. (1993). A revalidation of Dunlap's survey to determine the profile and critical issues of lower division branch campuses of four-year institutions [Research report]. Grand Forks: University of North Dakota. (ERIC Document Reproduction Service No. ED358897)

A 1989 study by Dr. William Dunlap surveyed the membership of the Council of Two-Year Colleges of Four-Year Institutions. The survey described in this report basically duplicated and revalidated the findings of the 1989 survey but also added questions that gathered information regarding the most pressing concerns between the branch and main campuses. This latest survey also uncovered 29 branch campuses that were unknown at the time of the 1989 survey. Both studies focused on the profiles of the branch campuses including size, function, services, faculty and student characteristics, and governance while the latest also examined the expressed concerns. The author utilized this research to test a survey instrument which was to later be utilized for a dissertation.

*Hermanson, D. R. (1995). *Inter-campus relations as perceived by branch campus and main campus administrators* (Doctoral dissertation). University of North Dakota. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 9623659)

Keywords: Education

This dissertation study was a follow-up to the research completed by Hermanson two years earlier. Again, the focus was on two-year colleges that were tied to public four-year universities. A history of two-year colleges and branch campuses was provided. Two purposes for further study were stated. The first was to compare the perceptions of administrators at the branch and main campus with regard to interaction and communication. Identifying what contributed both negatively and positively to the relationship between these administrators was the second purpose. From the previous study, the author had surmised that the greatest desire of branch campus administrators was for more cooperation, more support, more respect, and equal treatment from the main campus. Fifty-one campuses responded to an initial quantitative survey.

Then seven main and seven branch campus administrators participated in a qualitative follow-up to help verify the survey information. As part of the study, the author attempted to define branch and regional campuses as well as extension and satellite centers.

Holderman, K. L. (1964, April). The case for university branch campuses. *Junior College Journal*, *34*, 25 & 28-30.

*Huffman, D. E. (2004). So you want to launch a satellite: A practical guide to the development of a community college off-campus location (Doctoral dissertation). George Mason University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3150971)

Keywords: Adjunct faculty, Community college, Education, Library, Off-campus, Student services

*Jenkins, J. A. (1974). An exploratory study of relationships between control and authority patterns and organizational efficiency in urban multi-unit community college systems (Doctoral dissertation). University of Michigan. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 7425227)

Keywords: Education

- Jenkins, J., & Rossmeier, J. (1974). Relationships between centralization/decentralization and organizational effectiveness in urban multiunit community college systems. A summary report. Ann Arbor, MI: Center for the Study of Higher Education. (Eric Document Reproduction Service No. ED 110 103).
- *Jensen, A. M. (1965). An investigation of the administration of junior college districts with *multi- campuses*. (Doctoral dissertation). University of California, Los Angeles. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 6600207)

Keywords: Education

- Jensen, A. M. (1984). Multi-campus community colleges: Twenty years later. Washington, D.C.: U.S. Department of Education National Institute of Education (p. 5-23). (ERIC Reproduction Service Document No. ED256413).
- Jones, M. (1968). The development of multiunit junior colleges. Washington, DC: ERIC Clearinghouse for Junior College Information. (ERIC Reproduction Service Document No. ED 023 391). Retrieved from http://www.eric.ed.gov/PDFS/ED023391.pdf
- Kever, J. (2010, July 23). Suburban learning: College campuses are springing up in the region, bringing classes to students and downgrading the need to commute. *Houston Chronicle (TX)*.

Newspaper Source database or Permalink: http://0search.ebscohost.com.patris.apu.edu/ login.aspx?direct=true&db=nfh&AN=2W6970730139&site=ehost-live Knickman, E. Walton, K. (2014). Branch campus librarianship with minimal infrastructure: Rewards and challenges. *Community & Junior College Libraries*, 20(3-4).

Delaware County Community College provides library services to its branch campus community members by stationing a librarian at a campus 5 to 20 hours each week, without any more library infrastructure than an Internet-enabled computer on the school network. Faculty and students have reacted favorably to the increased presence of librarians. Although it bears challenges, it also has considerable rewards and flexibility in terms of being able to respond to the needs of the constituents.

- Krueger, J. E., Bebko, P., & Bird, C. (2011). The precarious existence of branch campuses. *Metropolitan Universities Journal*, 22(1), 5-12.
- Lubey, L., Huffman, D., & Grinberg, N. (2011). A Tale of three centers. *Metropolitan* Universities Journal, 22(1), 79-91.

Keywords: Centers, Community college, History and facilities, Partnerships, Access, Management structure

*Norby, P. (2005). *Out on a limb: Serving students at one community college branch campus* (Doctoral dissertation). Oregon State University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3190910)

Keywords: Branch campus, Community college, Education, Student services

Ocean County College. (1998). *The need for a southern branch campus of Ocean County College* (1st ed.) [Policy Document]. Toms River, NJ: Office of Institutional Research.

This is a feasibility study that looks at what factors create the need for the development of a branch campus in Ocean County, New Jersey. It takes into account demographics such as land area and dispersion, economic trends, and population trends. Information regarding the elementary, secondary, and higher education opportunities in the area; the history and future of the county; and public opinions were studied and presented. It showed that more people would participate in higher education if there was a branch campus developed in Ocean County.

- Pulcini, B.T. (2017). Adults in Transition: An Appreciative Approach to Admissions and Orientation at Two-Year Colleges. Access: The Journal of the National Association of Branch Campus Administrators, 2(1), Article 2. Retrieved from http://www.nabca.net/accesshome.html
- Richardson, R. (1973). Governing the multi-unit community college system. *Educational Record*, 54, 141–146.

Rucker, R. W. (1979). *Student's perceptions of the extension centers of San Jacinto College*. (Doctoral dissertation). University of Houston. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 8005596)

Keywords: Education

*San Giacomo, R. C. (2011). An analysis of the relationship between select organizational climate factors and job satisfaction factors as reported by community college personnel. (Doctoral dissertation). University of Florida. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3472473)

Keywords: Community colleges, Education, Job satisfaction, Organizational climate

- Sasser, J. H. (1978). Satellite centers: An educational medium of the future. *Community College Frontiers*, *6*, 25–27.
- Smart, J. C., Kuh, G. D., & Tierney, W. G. (1997). The roles of institutional cultures and decision approaches in promoting organizational effectiveness in two-year colleges. *The Journal of Higher Education*, 68, 256-281.

Determining relationships among culture of the institution, effectiveness of the organization, and the approach to decision making at two-year public colleges was the purpose of this study. A dominant culture type was established for each of the 30 public two-year colleges involved and effectiveness was calculated through the analysis of a number of exogenous variables/dimensions. These included size, financial and enrollment health, transfer emphases, career emphasis, continuing education emphasis, and unionization of faculty. Study results indicated that organizational effectiveness was a function of the blending of institutional culture, the external environment, and a preferred approach to decision-making. All three authors had publis he d at least twice previously, either in the area of effectiveness or culture, so they were well-suited to take on this study.

- Upton, J. (1973). The small multi-campus college. *Community and Junior College Journal*, 43, 28–29.
- *Valentino, M. L. (2011). *Branch campus administrators: Ownership and control* (Doctoral dissertation). University of Florida. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3467597)

Keywords: Branch campus administrators, Branch campuses, Community colleges, Education, Higher education, Psychological ownership, Psychology

Wattenbarger, J., & Holcombe, W. (1975). Central administration in multi-unit community colleges. Gainesville, FL: Institute of Higher Education. (ERIC Reproduction Service Document No. ED 107 328). Retrieved from http://www.eric.ed.gov/PDFS/ ED107328.pdf

- Windham, P., Perkins, G. R., & Rogers, J. (2001). Concurrent-use campuses: Part of the new definition of access. *Community College Review*, 29(3), 39-55.
- Wynn, J. (1972). Administering multicampus junior colleges. *College and University Business*, 53, 44.
- *Wynn, J. T. (1973). A study of selected aspects of centralization versus autonomy in the administration of multi-campus two-year colleges (Doctoral dissertation). University of Southern Mississippi. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 0279939)

Keywords: Education

Wolfe, J. R., & Strange, C. C. (2003). Academic life at the franchise: Faculty culture in a rural two-year branch campus. *Review of Higher Education*, 26, 343-362.

A qualitative study was conducted among seven faculty members who taught at a remote campus of a smaller rural, Midwest university. A brief description of campus characteristics was provided. This information was of some value relative to branch campus administration and organization. Four primary themes of daily campus faculty life emerged from the study. These themes were: the institution's provincial culture and conservative nature, the small size of the institution and resulting effect on faculty, perspectives of the role of faculty, and influences on the implementation of faculty roles. A major issue associated with the culture and nature of the campus was the role and treatment of women. One of the authors was a faculty member at this remote campus. Thus, the authors were completely qualified to undertake this study.

University and 4-year Colleges

- Altbach, P. G. (2011, July 15). The branch campus bubble? *Inside higher ed.* Retrieved from http://www.insidehighered.com/views/2011/07/15/essay_on_the_challenges_facing_inter national_branch_campuses
- *Atkinson, L. A. (2008). Factors impacting student retention on the regional campuses and centers of Ohio University (Doctoral dissertation: Ohio University). Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3319028)

Keywords: Commuter campus, Education, Factors in student persistence, Regional campus, Student retention, Traditional students

- Arnold, C. K. (1962, March 17). Community campuses of state universities. Saturday Review, 90-92. Retrieved from <u>http://www.unz.org/Pub/SaturdayRev1962mar1700090?</u>View=PDF
- Bebko, P., & Huffman, D. (2011). Developing a typology of branch campuses: Findings from the NABCA campus and center administrator survey. *Metropolitan Universities Journal*, 22(1), 48-64.
- Bill would merge Washington state schools. (2004, February 16). Community College Week, 16, pp. 13.

In what appeared to be a political move, a State representative in Washington had sponsored legislation to merge a four-year-old community college with a 14-yearold branch campus of the University of Washington. This would have created a four-year comprehensive college in a northeast suburb of Seattle which she claimed would create more bachelor degrees and reduce a dministrative costs. Critics felt it was unnecessary and that the current setup was working well. The article spoke to the idea of branch campus evolution but is not applicable to the topic of branch campus administrative oversight and organization. The article was related to the Morrill and Beyer's article as well as the Pennucci and Mayfield report.

Bird, C. (2008). Branch campus life. Personal blog: http://branchcampus.blogspot.com/

The Branch Campus Life blog describes, and offers a forum to discuss, practical information related to branch campuses and the administration of those campuses. Dr. Charles Bird, Vice Provost for University Outreach at Ohio University is the author. He has worked at or with branch campuses of two Ohio universities for over 30 years. The blog's purpose was described as providing a space for administrators of branch campuses, or others interested in branch campus administration, to share thoughts, ideas, and questions. Early blog entries presented potential definitions of various flavors of branch campuses. Typical branch issues were also described. A number of other works, particularly dissertations, have focused on the problems and perceptions between branch and main campus leaders (note Hill and Stahley, for

example), but no other work has delved into branch campus practicalities as deeply. Several of the early entries were very relevant: "Characteristics of a Branch Campus" written on July 11, 2007; "Branch Campuses as Colonies of the Main Campus" dated August 22, 2007; and particularly "An Agenda for Branch Campus Research" from July 16, 2007.

- Bird, C. (2011). A perspective on the future of branch campuses. *Metropolitan Universities Journal*, 22(1), 65-78.
- Blocker, C. E., & Campbell, Jr., H. A. (1963). *Administrative practices in university extension centers and branch campuses*. Austin, TX: University of Texas. Retrieved from The University of South Carolina Libraries, Thomas Cooper Library.
- Briscoe, F., & De Oliver, M. (2006). Access to higher education. *Education and Urban Society*, *38*(2), 204-227.

ERIC database descriptors: Access to Education, Case Studies, Comparative Analysis, Cost Effectiveness, Costs, Disadvantaged, Higher Education, Multicampus Colleges, Real Estate

This case study researches the degree to which the location and services offered by a multi-campus university, geographically situated consistent with the commercial principles of a large mass-market enterprise, facilitate access for educationally underserved groups. First the necessity of democratizing educational access to an underprivileged population is contrasted a gainst real estate market forces that regularly influence the positioning of such large municipal infrastructure to the detriment of the target population. Based on the site selected by the main campus and the degree of educational services offered by the later establishment of a branch campus, the costs of access for both privileged and underprivileged groups are compared, illustrating the continuing institutional marginalization of the underprivileged in the face of repeated attempts to equitably serve the population.

- Cardozier, V. R. (1984). Upper level colleges yesterday, today and tomorrow. *The Educational Record*, 65(3), 30-35.
- Catell, N. O. (1971). The branch campus role in community-based education. *The Educational Record*, 2(7), 368-370.
- Cornfield, J. (2008, July 19). New branch campus in Snohomish doesn't appear in UW's plans, but lawmakers say they haven't given up on pursuing the campus. *Everett Herald*, p. x.

This newspaper article explains the politics and economic issues faced when deciding where to locate a new branch campus. The development of a new branch campus was delayed over budgetary concerns as well as which constituency would earn the right to have the new branch campus location for their community.

Crismore, A. (1983). *The role of regional campus in Indiana, especially Indiana University Purdue University at Fort Wayne.* University of Illinois, Center for the Study of Reading. (ERIC Document Reproduction Service No. ED227741)

A detailed description of the development of a regional campus in Fort Wayne, Indiana that served both Indiana University and Purdue University students was provided. Significant portions of the article were summaries of information derived from interviews with eight individuals associated with the development of the campus. History of the campus planning, beginning with the Indiana Plan for Postsecondary Education of 1972, was included. The benefits and struggles of creating such a shared campus were discussed. Viewpoints of administrative personnel, faculty, and students came to light in the commentary. All of the history and information provided were intended to reveal the role of regional campuses in Indiana. The author, a former student and employee at the campus, posited that more explicit planning and direction were needed when planning for a regional campus, particularly one that would be jointly shared. Due to the shared nature of the regional campus, most of the issues dealt with inconsistencies between the two schools or with state regulations.

Dengerink, H. A. (2001). Institutional identity and organizational structure in multi-campus universities. *Metropolitan Universities – An International Forum, 12*(2), 20-29.

This article focused on institutions of higher education having both multiple campuses and an administrative system located at one primary, originating campus. It discussed the effects of role and mission on the remote campuses. Institutional identity was presented as critically important to the determination of appropriate organization and administration of the remote campuses. Thus, institutions needed to understand their distinctive and determine their core identity. Five levels of identity were described: organization type, business type, values and purpose, strategy, and tactics. Hybrid institutions, those having multiple institutional identities, such as a faith-based university, were specifically addressed. The author opined that such institutions had identity differences at the organization level with one role as a higher education institution and another as a religious institution. A primary take-away from the article was that if dual identities existed, then viability of the institution would be strengthened if one identity was of higher importance than the other or if the institution had been founded initially with dual identities and employees accepted both identities equally. In such cases, a centralized oversight of the remote campuses was defined as the most appropriate form of organization. The author's entire career had been at one university, encompassing roles as primary administrator at two separate remote campuses of that university.

Eduventures, LLC. (2006, December). *Strategies for organizing and managing regional campuses* (Learning Collaborative for Continuing and Professional Education Catalog No. 103CPECRR1206). Boston, MA: Author.

The Eduventures Continuing and Professional Education (CPE) Collaborative consisted of more than 100 higher education institutions. Five of these member institutions participated in research designed to identify regional campus organization and management best practices. This research delved into models of organization, reporting structures, regional versus main campus task Responsibilities, faculty and administrative staffing, program planning, financing, and revenue sharing. Regional campuses associated with these institutions differed in levels of autonomy and main campus integration. Three key reasons for developing and integrating regional campuses were discussed, the reasons being to increase responsiveness to local communities, extend the service area of the institution, and increase institutional revenue. Best practice information was then combined with these key reasons to aid member institutions in determining how they might best approach the development of their regional campuses. Information in the report was significantly related to the topic of branch campus administration and organization.

Eduventures, LLC. (2008, March). *Regional campus management best-practices study* (Learning Collaborative for Continuing and Professional Education Catalog No. 255CPECRR0308). Boston, MA: Author.

Seven institutions that had one or more regional campuses were interviewed to gather demographic and business case information, as well as the institution's history, for offering full degree programs at the regional campuses. The number of regional campuses ranged from one to 136. Institutional practices associated with regional campus/main campus administration relationships, management of regional campus programming, strategies to increase regional faculty participation, operational support for full-degree programs, funding and revenue-sharing models, and marketing of full-degree programs were summarized. Benefits and challenges of offering full-degree programs at regional campuses were presented. The information available in the report is very pertinent to the topic of branch campus administration and organization.

Eduventures, as the coordinator of the Continuing and Professional Education cooperative and a consultancy organization specializing in higher education, was well-qualified to undertake this study on behalf of one of the members of the cooperative.

- Ewers, P. (2000). Report to Roosevelt University: On governance for a multi-campus university. Chicago, IL: Roosevelt University.
- Fonseca, J. W., & Bird, C. P. (2007). Under the radar: Branch campuses take off. *University Business*, *10*(10).

- Fraser, D. (2016). Selecting the optimum management model for a branch university campus. *Access: The Journal of the National Association of Branch Campus Administrators, 1*(2), Article 1.
- Gillie-Gossom, J., & Pelton, M. D. (2011). Branch campus leadership: Like running a threering circus? *Metropolitan Universities*, 22(1), 30-47.
- *Gualco, D. D. (2009). Skills, duties, and responsibilities of regional campus leaders (Doctoral dissertation). University of the Pacific. Retrieved from ProQuest Dissertations and Theses database. (UMI 3356561) Keywords: Campus leaders, Education, Leadership, Regional campus
- Harrison, F. (2017). Insights in the Types, Roles, Value and Confusion of Branch Campuses in the 21st Century. Access: The Journal of the National Association of Branch Campus Administrators, 2(1), Article 5. Retrieved from <u>http://www.nabca.net/accesshome.html</u>

Keywords: branch campus, satellite campus, regional campus, center, twig, leaf, parent campus, teaching site, remote location

Hayes, E., Smith, D., & Houston, G. (2011). Collaboration in a university system: Effective or ineffective? *Metropolitan Universities Journal*, 22(1), 92-102.

Keywords: Collaboration, Methodology, Data analysis

Healy, P. (1997, March 28). Penn State's expansion worries competitors. *Chronicle of Higher Education*, 43, pp. A44.

Pennsylvania State University planned to expand fourteen of its seventeen branch campuses by offering baccalaureate degrees at the campuses beginning July 1997. The university reasoned that they had too many students at their main campus and that too few of the students at the two- year branches who began pursuing a baccalaureate degree were not completing the degree.

Other four-year colleges in the state, as well as some legislators, were concerned that this expansion would create frenzied competition for enrollment of students and could cause some small colleges to fail. The potential move had set off discussions in the state regarding the need for a higher education coordinating board. This brief article was intended for general audiences. The author was a reporter writing from a news perspective.

*Hill, R. A. (1985). *Multicampus university organizational structure and branch campus administrative problems* (Doctoral dissertation). Florida State University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 8513377)

Keywords: Education

A lengthy survey was utilized to gather information on the organizational structure of branch campuses as well as administrative problems that occurred between the branch and main campus in this dissertation study. The study pursued three objectives:

identify patterns of organizational structure at multi-campus universities, determine the major issues encountered in the administration of branch campuses and in dealing with the main campus, and assess to what degree the issues are associated with the characteristics of organizational structure. One hundred twenty-five surveys were mailed to main and branch campus administrators at 42 universities throughout the United States. Of these, 84 responses were received. In association with organizational theory, patterns of organization structure were identified, major issues were categorized, and the sources of these issues were investigated. The types of issues reported are completely valid in today's environment. Perhaps more relevant to the desired topic of multi-campus institution organizational structure and administration is the information related to structure and hierarchy.

Holland, B. (2001). From the Editor. Metropolitan Universities, 12(2), 4-6.

- *Horan, K. P. (2006). *The impact of the branch campus on student satisfaction and student involvement* (Unpublished dissertation). Saint Mary's College of California.
- Hoyt, J., & Howell, S. (2012). Why Students Choose the Branch Campus of a Large University. *Journal of Continuing Higher Education*, 60(2), 110-116.
- Huitt, R. (1972). The 10,000 mile campus: University branches put education where students are. *College and University Business*, 53, 41–43, 45.
- *Irby, J. E. (1973). *Branch campuses of Pennsylvania's state colleges and universities--past, present, and future* (Doctoral dissertation). The Pennsylvania State University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 7324012)

Keywords: Education

- Jaschik, S. (2009, April). Scrutiny and Standards for Branch Campuses. *Inside Higher Education*, Retrieved from www.insidehighered.com/layout/set/print/news/2009/04/09/ branch
- Jefferson, C. F. (1986, March). *How does a multi-site institution plan effectively?* Paper presented at the Annual Meeting of the North Central Association of Colleges and Schools, Chicago, IL. (ERIC Document Reproduction Service No. ED271185)

For a multi-campus institution to respond effectively toward environmental change and continue to provide services and educational programs of high quality it must have systems for planning and evaluation already in place. This presentation paper outlined the institutional standards, processes of communication, and leadership vision necessary to accomplish such response. It a l s o delved into the elements required of a planning process to make it effective. These elements included some of the administrative components necessary to make this type of planning work and thus demonstrated a level of relevancy to the topic of branch campus administration and organization. Information in the presentation was aimed at a general audience of educators and administrators. The author was Provost of a community college and thus able to provide a meaningful presentation on the institution's planning process. *Johnson, S. G. (2012). A study of the transition of consortia institution to a branch campus (Doctoral dissertation). Oklahoma State University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3512936)

Keywords: Branch, Branch campus, Education, Multicampus, Politics, Power

*Jordan, E. J. (2011). Creating and maintaining a student-centered culture at an international branch campus: A case study examining the roles of faculty, staff, and students at the University of Nevada, Las Vegas Singapore campus (Doctoral dissertation). University of Southern California. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3487969)

Keywords: Campus culture, Education, International branch campus, International higher education, International student affairs, Internationalization, Singapore, Social sciences, Student- centered culture

Kever, J. (2010, July 23). Suburban learning: College campuses are springing up in the region, bringing classes to students and downgrading the need to commute. *Houston Chronicle (TX)*.

Newspaper Source database or Permalink: http://0search.ebscohost.com.patris.apu.edu/ login.aspx?direct=true&db=nfh&AN=2W6970730139&site=ehost-live

- Konrad, A. G. (1982, April 4). Full partner or stepchild: Extending functions of a university through a branch campus. Paper presented at the meeting of the Annual Convention of the American Association of Community and Junior Colleges. St. Louis, MO.
- *Krueger, J. E. (2009). Branch campus leaders description of the main campus administrative, departmental and faculty attitudes toward the branch organization, and their level of job satisfaction and organizational commitment (Doctoral dissertation). Dowling College.
 Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3376399)

Keywords: Branch campus, Education, Job satisfaction, Off-campus center, Organizational commitment, Satellite campus

- Krueger, J. E., Bebko, P., & Bird, C. (2011). The precarious existence of branch campuses. *Metropolitan Universities Journal*, 22(1), 5-12.
- Lee, E. C., & Bowen, F. M. (1971). The multicampus university: A study of academic governance. Carnegie Commission on Higher Education, Berkeley, CA. (ERIC Reproduction Service Document No. ED 088 359).

- Lee, M. O. (2007). A comparative case study of four partnership campuses: Origin, administration, academics and student services (Doctoral dissertation: University of South Dakota). Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3269549)
- Lewis-Campbell, W. (2003). *Determining connectedness of resident students from the satellite campus to the main campus* (Doctoral dissertation: Temple University). Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3112292)
- Lombardi, J. V., Craig, D. D., Capaldi, E. D., & Gater, D. S. (2002). *University organization, governance, and competitiveness* (The Center for Measuring University Performance 2002 Annual Report). Retrieved from http://mup.asu.edu/UniversityOrganization.pdf

Research universities, typically the largest and most renowned of academic institutions, have grown and expanded in recent history. University administration and organizational structures, as well as governance structures, were discussed. The report noted that words such as school, college, and campus, all of which have meaning at research universities, each had taken on multiple meanings. Financing principles of higher education institutions were also introduced in the report and endowment equivalents were calculated by institution. Several governance structures were found to be common among educational institutions whether the institution was public or private. These structures were called single governing board – single Research University, single governing board – multiple institutions with local trustee boards, and single governing board – multiple institutions with no local board. Branch campuses were defined in the context of single universities, regardless of the governance structure in place. The authors, all executives of research universities, served as staff for The Center. They were well-qualified to undertake this yearly study on university performance.

Marx, S. (2005). Improving the use of technology in a small campus community. *Technology in Higher Education Journal*, 32(6), 21.

This article discusses how faculty use technology at a branch campus of a large state university. It poses questions and suggestions on the various challenges faculty face when they try to integrate technology into their teaching and also when they try to use technology for the main platform for course delivery. The program to enhance technology and the ability of faculty to use technology to teach provides insight into how other branch campuses may assist their faculty in providing instruction using upto-date technologies. It discusses the training and incentives used to motivate and support faculty.

McGill, J., Alexander, M., Grubb, B.A., Gunter, T., Sizemore, C., & Kind, J.L. (2017). Surveying the Landscape: Contemporary Challenges in Adult Higher Education. *Access: The Journal of the National Association of Branch Campus Administrators*, 3(1), Article 2, 15-29. *Merzer, M. R. (2008). Perceptions of inter-campus relations by branch campus and main campus student affairs administrators in multicampus public universities in Florida (Doctoral dissertation). Florida Atlantic University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3302751)

Keywords: Administrators, Branch campus, Education, Higher education, Intercampus relations, Multicampuses, Student affairs, Student affairs administrators

*Mindrup, K. S. (2012). Academic and social experiences of undergraduate college students at a branch campus: A case study (Doctoral dissertation). University of Iowa. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3516744)

Keywords: Branch campus, College, Education, Nontraditional, Students

Morrill, R., & Beyers, W. (1991). Locating branch campuses for the University of Washington. *Journal of Geography in Higher Education*, 15, 161-171. Retrieved from Academic Search Premier database.

A study of unmet educational needs among underserved metropolitan areas in western Washington led to a decision to establish two branch campuses. As the population around Seattle and throughout northwest Washington expanded, many potential students found themselves place -bound, unable to get to a 4-year institution to finish college. In addition, many adults could not afford to leave their jobs and homes to relocate to places where institutions of higher education had been established years earlier. The article discussed both the unmet need and the ideal demand for college education, assuming that the Washington populace should strive to meet the national average in college participation. As the economy of the region flourished, this need continued to increase. Determining where to locate the new branch campuses was the primary focus of the article. The authors, as academics in the department of geography, were well-suited to discuss the analysis of placement.

National Center for Higher Education Management Systems. (2007, October). *Feasibility* and demand study for the state of Arizona [Research Report]. Tucson, AZ: Author.

In 2007, the governing board for Arizona's universities commissioned a study of public higher education. Out of the study came the recommendations that the universities expand their offerings to the citizens of the state of Arizona. One way in which the study suggests this happening is to develop new branch campuses and expand their partnerships with the community colleges. The study provides statistical data linked to education focused on job market demands.

Nickerson, M., & Schaefer, S. (2001). Autonomy and anonymity: Characteristics of branch campus faculty. *Metropolitan Universities – An International Forum, 12*(2), 49-59.

Dr. Nickerson co-authored a survey of branch campus administrators in the late 1990's in order to identify key characteristics of branch campuses, define a branch campus typology, and gather branch campus administrator views on students, faculty, organization, resources, and institutional relations. Since the body of

literature contained little related to branch campuses, this article attempted to define branch campuses and promote a basic level of understanding of these entities. Data from the 269 valid survey responses were used to define six common branch campus characteristics as well as a typology consisting of seven variations of campuses. Branch campus faculty characteristics related to teaching and learning were described. The relationship between autonomy and isolation was analyzed relative to these faculty members and implications of working at a branch campus were noted. Six critical issues derived from the study of branch campus faculty opened up many significant questions related to organization and administration of branch campuses.

Norton, S. P., Pickus, K. (2011). Challenging conventional wisdom: Building an adult-centered degree completion program at a traditional university's campus. *Metropolitan Universities Journal*, 22(1), 103-115.

Keywords: Decision making process, Adult-learner, centers, satellite campuses

Pennucci, A., & Mayfield, J. (2002). *Higher education branch campuses in Washington state* (Document ID 02-12-2302). Olympia, WA: Washington State Institute for Public Policy. Retrieved from http://www.wsipp.wa.gov/rptfiles/BranchCampusInterim.pdf

Five new branch campuses had been created in 1989 by the Washington state legislature. Two branches were assigned to the University of Washington and three to Washington State University. A 2002 legislature bill directed the public policy institute to review these branch campuses. This interim report reviewed the extent to which these branch campuses were meeting their original mission as well as how much the key factors that lead to their creation had changed. These original factors were to provide increased access to higher education for place- bound students and to help stimulate regional economic development. Existing factors affecting the branches, such as branch autonomy, program and student mix, costs, research, and community relations, were considered. Opportunities for legislative direction were noted.

Autonomy and branch authority were discussed. This report is directly related to the Morrill and Beyers article.

Perry, D. C. (2011). The great cities commitment: Leadership, resources, rewards and the identity of the urban research university. *Metropolitan Universities Journal*, 22(1), 117-135.

Keywords: Commuter campus, Engagement,

- Pyle, E. (2008, January 13). Branches in bloom: Students respond as OSU regional campuses move out of the background. *The Columbus Dispatch (OH)*.
- Romesburg, K. (1972). *Characteristics of branch colleges in the United States*. Ann Arbor, MI: University Press.

Rushing, J. (1970). Managing the multi-campus. College Management, 5, 14-16.

- Sammartino, P. (1962, May). Summit conference on multiple campuses. *Liberal Education*, 48, 269-270.
- Sammartino, P. (1963, March). Multiple campus colleges and universities. *Liberal Education*, 49, 49.
- Sammartino, P. (1964). Multiple campuses. Rutherford, NJ: Fairleigh Dickenson University Press.
- Sammartino, P. (1964). Multiple-campus colleges. *Journal of Higher Education*, 35, 503-506.

The author, who at the time was President of Farleigh Dickinson University, wrote from the experience of having helped to initiate four remote university campuses. He purposely omitted university systems and professional branch campuses, focusing on the emerging growth of branch campuses among American universities. Half of the article focused on reasons for developing branches and the other half on problems or issues faced by institutions as they created those branches. Availability of up-to-date library facilities was considered a major drawback to providing full services to students at branch locations. Unity among the branches of an institution, both philosophically and structurally, was noted as critical. Though dated, discussion of the reasons for developing branch campuses was found to be relevant to a modernday multi-campus institution topic as were comments related to private institutions.

Schindler, C. M. (1952). Stepchild of the college campus. *Journal of Higher Education*, 23, 191- 197+227-228.

Following World War II, universities scrambled to handle the large number of veterans desiring a college education. As a result, many off-campus locations were established to house undergraduate divisions. Characteristics of these locations included having limited access to founding institution facilities due to distance, offering at least one program giving credits toward the Bachelor degree level, and requiring a local administrator. Based on research data from 72 of these divisions, the author found that although every institution claimed that their off-campus divisions were integral parts of the university, through actions and attitudes most did not treat the administrators, faculty, employees or students of those divisions equally with their on-campus counterparts. The article focuses on numerous issues related to the handling of the remote campuses and calls for founding institutions to examine their selves with an eye toward achieving policy consistency. A number of the issues mentioned in the article continue to have relevance today when considering the establishment and administration of branches of multi-campus institutions.

Schmidt, P. (1998, June 12). Rogers University in Tulsa will be replaced by a new branch of Oklahoma State University. *Chronicle of Higher Education*, 44, pp. 33-34. Retrieved from Lexis Nexis Academic database.

This short news article describes the political situation that caused Oklahoma lawmakers to establish Rogers University in Tulsa in 1996 as well as the situation two years later which forced them to reassess how to best provide an educational establishment in that city. Administrative headaches due to the structure of the university, power struggles among other colleges providing programs for the university, limited academic choices for students, and continuing pressure from business leaders to house a research-level university in Tulsa resulted in the reassessment. The determination to expand Oklahoma State University, developing a new branch campus in Tulsa and to create a new Rogers State University in nearby Claremore was a compromise that appeared to solve many of the issues. As a reporter of the news, the author may or may not have had any true experience related to the story. Regardless, the information was short on relevance to the desired topic of branch campus administrative organization.

- Shaw, K., & Bornhoft, S. (2011). Community support and relevance to community: Indispensable underpinnings for branch campuses. *Metropolitan Universities Journal*, 22(1), 13-29.
- Snyder, J.R. (2017). Engaging Students as Future Stakeholders to Improve the Health of the Community: A Case Study. Access: The Journal of the National Association of Branch Campus Administrators, 2(1), Article 3. Retrieved from http://www.nabca.net/accesshome.html
- *Stahley, M. (2002). *Multicampus university organizational structure and branch campus administrative problems: An iteration and expansion of Hill* (Doctoral dissertation). University of Central Florida. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3054607)

Keywords: Administrative problems, Branch campus, Education, Multicampus, Organizational structure

This doctoral study was a replication of the study by Hill with the additional objective to determine how significantly communication technology had influenced intercampus problems and multi-campus university organizational structures since the earlier s t u d y. The study design was built directly from the 1985 conceptual framework of Hill.

Research included historical development of the concepts of branch and regional campuses as well as multi-campus systems. It also examined typical organization structures utilized by multi-campus universities to manage branch campuses. A total of 152 individuals from 36 universities were surveyed and 60 completed surveys were returned. As with Hill, the reported issues are still valid today, but the structure and hierarchy information was most relevant to the topic of branch campus organization and administration.

*Timberlake, G. R. (2004). *Decision making in multicampus institutions of higher learning* (Doctoral dissertation). Alliant International University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3129998)

Keywords: Decision making, Education, Higher learning, Leadership, Multicampus institutions, Social sciences

Common decision-making issues within multi-campus institutions and how design of the organization might help reduce those issues were the focus of this study. Personal experience of the author at two multi-campus institutions was stated as the reason for interest in this topic. Relationship and needs management have grown more complex as institutions have developed locations at a distance. Technology has often been employed to increase communication but has sometimes created more tension due to lack of non-verbal cues and misunderstandings caused by distance. Organizational structure has been a complicating factor at times. Leadership and organizational culture have also contributed to the issues. Eight administrators with experience at six different multi-campus schools were interviewed for their perspectives on decisionmaking.

Perspectives that were gathered through the interviews were themed and discussed. Relative to the topic of branch campus administration and organization, the effect of organizational structure on mission and purpose appeared to be fairly relevant.

University of Arizona. (2006). *Community college relationships and distance education programs at the University of Arizona* [Policy and Procedure Document]. Tucson, AZ: Office of the Executive Vice President and Provost.

This document describes the efforts of the University of Arizona in relationship to the community colleges to serve transfer students. It examines transfer course articulation and the various mechanisms and organizations that support articulation of courses that can be transferred into various majors, the internal and external offices that support the community college partnerships, and the rate of transfer students entering the university. It discusses the various programs and activities that the university facilitates to support transfer students. The budgets for these transfer programs are also delineated.

Washington State University. (1991). Branch campus site studies 1987-1991 (Washington State University Library Archives # 245). WA: Vice Provost for Extended University Services.

This internal document is from the archives and special collections of the WSU Library. It contains all of the correspondence, policy and practice information, and publicity documents related to branch campuses of the Washington State University system between 1987 and 1991. The compilation gives great insight to some of the issues and challenges facing branch campuses in the state of Washington during that time period.

Wells, E. (1966 or 1985). Branches for opportunity. American Education, 2(4), 5-8.

Yates, E., & Wright, S. (1999, June 14). North Carolina abolishes one college, creates multi- campus school. *Community College Week*, 11, pp. 23-25. Retrieved from Academic Search Premier database.

One community college in North Carolina has been serving two counties for over 30 years. However, one of the two counties, the larger, desired their own college. Political maneuvering, competing interests, and self-centeredness brought about a situation that could not be settled by county commissioners. Finally, the North Carolina Legislature stepped in and settled the situation. Their decision was to shut down the existing college and create a new college with dual branches, one in each county. The decision appeared to have been well-accepted. Authors of the article are believed to be reporters for the newspaper so their authority is suspect.

Multicampus Systems

*Bailey, N. I. (2002). The relationship between organizational climate and job satisfaction as reported by branch campus executive officers in multicampus community college systems (Doctoral dissertation: University of Florida). Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3056711)

Keywords: Branch campus, Community college systems, Education, Executive officers, Job satisfaction, Multicampus, Organizational climate

Burke, J. C. (1994, September). Unity and diversity: SUNY's challenge not its choice. In New perspectives on system and campus roles in a public multi-campus system. *Studies in Public Higher Education*, *5*, 6-16.

Multi-campus systems for public higher education had become the standard in 41 states. Such systems had ten significant responsibilities; those that individual campuses would not, could not, and should not do. Systems also had six roles which were intended to achieve complete and best access for all students desiring public higher education in a state: leading, allocating, advocating, protecting, evaluating, and linking. Though centralization versus decentralization often became the main issue of administrative discussion, this failed to resolve the requirements of both campus autonomy and public accountability. The SUNY system had recognized the need to allow the individual campuses the autonomy to achieve goals as they saw fit while tightly controlling the goals as well as the evaluation of campus results. As interim Chancellor of the SUNY system, Dr. Burke spoke from a strong position of knowledge and experience. Though not completely applicable to the idea of multicampus universities, several of the concepts such as autonomy and accountability appeared to be important. This article and the Chen article were part of a four- piece report of State University of New York.

*Cech, J. E. (2010). A phenomenological study of leader experiences and reactions to transformation change in a multi-campus system (Doctoral dissertation). Walden University. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3426181)

Keywords: Community colleges, Education, Leader, Multi-campus, Nested leadership, Transformational change

Chen, J. R. (1994, September). System or not? Governance and faculty voice at SUNY. In New perspectives on system and campus roles in a public multi-campus system. *Studies in Public Higher Education, 5,* 31-39.

The article addressed campus autonomy versus system control from the perspective of the University Faculty Senate. It noted that the governor of New York was the most important individual when it came to system resources and relations with the government. Meanwhile, the University Faculty Senate had been vested, through

Law, as the official agency by which faculty engaged in university governance. System vision, campus flexibility, access versus quality, and harmony versus a competitive environment were investigated relative to the relationship between faculty and the government. This article, along with the Burke article, formed two pieces of a four-piece report from State University of New York.

*Conover, K. S. (2009). *Leadership competencies of branch campus administrators in multicampus community college systems* (Doctoral dissertation). Iowa State University. Retrieved from ProQuest Dissertations and Theses database. (UMI 3360335)

Keywords: Branch campus administrators, Education, Leadership, Leadership competencies, Multi-campus

Creswell, J. W., Roskens, R. W., & Henry, T. C. (1985). A typology of multicampus systems. *Journal of Higher Education*, 56, 26-37.

A multi-campus system of governance was differentiated from a multi-campus institution in that a system included two or more independent campuses, each led by a chancellor or president and having separate administrative organizations. The single governing board of a system, by definition, was flexible in its characteristics: public or private and either statewide or not fully statewide. In every case, systems were administered through a centralized system office. The derived typology, noted as exploratory, included four generic multi-campus system types: private, homogeneous public, heterogeneous public, and statewide. This typology represented one of the initial attempts to create such a definition and thus became literature upon which further study could be based. The authors, as professors and an associate dean, were qualified academically to undertake such a study. Characteristics of multi-campus systems originated from research of literature only; no original research was involved.

- Gade, M. (1993). Four multi-campus systems: Some policies and practices that work. Washington, DC: Association of Governing Boards of Colleges and Universities.
- Gaither, G. H. (Ed.). (1999). *The multicampus system: Perspectives on practice and prospects*. Sterling, VA: Stylus Publishing.
- Harper, W., Owens, L. W., Funge, S., & Sullivan, D. J. (2017). Teaching at Branch Campuses: The Faculty Experience. Access: The Journal of the National Association of Branch Campus Administrators, 3(1), 1.
- Johnstone, D. B. (1992). Central administration of public multi-campus college and university systems. Albany, NY: State University of New York Press.

Johnstone, D. B. (n.d.). Role, scope, mission, and purposes of multicampus systems. Retrieved from University of Buffalo, State University of New York, Graduate School of Education Web site: http://www.gse.buffalo.edu/FAS/Johnston/systems.htm

Written in the late 1990s, the author discussed the beginnings and various forms of multi-campus systems of academic governance existing in the United States.

Positive and potentially negative aspects of membership in a system were described. Nine essential functions of public multi-campus systems were spelled out. With regard to a single campus, the degree of autonomy from an existing central system administration or governing board may determine whether the association helped or hindered the site. Branch and multi-site institutions were noted as resembling a system in some aspects but also being very different in governance characteristics. The article appeared to be similar to and possibly even a follow-up to the Burke article referenced earlier in this list in that it discussed the idea of systems from the point of view of State University of New York.

- Lee, E. C., & Bowen, F. M. (1975). *Managing multicampus systems: Effective administration in an unsteady state.* San Francisco: Jossey-Bass.
- Mancinelli, J.L. (2017). Role-Making in Higher Education Leadership. *Access: The Journal of the National Association of Branch Campus Administrators, 2*(1), Article 4. Retrieved from http://www.nabca.net/accesshome.html
- Richardson, R. (1973). Governing the multi-unit community college system. *Educational Record*, 54, 141–146.

For-profit Institutions

*Gualco, D. D. (2009). *Skills, duties, and responsibilities of regional campus leaders* (Doctoral dissertation). University of the Pacific. Retrieved from ProQuest Dissertations and Theses database. (UMI 3356561)

Keywords: Campus leaders, Education, Leadership, Regional campus

Non-U.S. Institutions and International Branch Campuses

- *Fraser, D. J. (2014). A practitioner/researcher's experience in developing, implementing and comparing university satellite campus management models (Doctoral dissertation). University of Southern Queensland. Retrieved from Geraldton Universities Centre website (http://www.guc.edu.au/wp-content/uploads/).
- Healey, N. M. (2015, October). Managing international branch campuses: What do we know? *Higher Education Quarterly*, 69(4) 386-409. DOI: 10.1111/hequ.12082

Over the last decade, the growth of the international branch campus (IBC) has been one of the most striking developments in the internationalization of higher education. There are now over 200 IBCs across the world, mostly in the Middle East and East and South-east Asia. Despite the growing numbers of IBCs and the considerable financial and reputational risk they pose to their home universities, relatively little is known about the challenges of managing these foreign outposts. This paper reviews the growing, but still fragmented, literature in this increasingly important sector of higher education. It finds that managers of IBCs are faced with a range of challenges, which primarily stem from dealing with key stakeholder groups: students, staff, home and host country quality regulators, the home university and the host government, as well as the IBC's local joint venture partners. It concludes that further work is required to better understand the factors which influence and constrain IBC managers in balancing the competing interests of stakeholders.

Jaschik, S. (2009, April). Scrutiny and standards for branch campuses. *Inside Higher Education*. Retrieved from http://www.insidehighered.com/layout/set/print/news/2009/04/09/branch

The development of branch campuses of American universities abroad is examined in this article. It asserts that establishing branch campuses in foreign lands erodes the academic quality of the institutions and undercuts the rights of faculty. It suggests that higher education organizations should "think twice" before moving its operations abroad.

*Jordan, E. J. (2011). Creating and maintaining a student-centered culture at an international branch campus: A case study examining the roles of faculty, staff, and students at the University of Nevada, Las Vegas Singapore campus (Doctoral dissertation). University of Southern California. Retrieved from ProQuest Dissertations and Theses database. (UMI No. 3487969)

Keywords: Campus culture, Education, International branch campus, International higher education, International student affairs, Internationalization, Singapore, Social sciences, Student-centered culture

- Kever, J. (2010, April 20). HCC picked to create new college for Qatar. *Houston Chronicle* (*TX*). Newspaper source database or Permalink: http://0search.ebscohost.com.patris.apu.edu/login.aspx?direct=true&db=nfh&AN=2W6161237 0338&site=ehost-live
- Lloyd, M. G., & Griffiths, C. (2008). A review of the methods of delivering HE programmes in an FE college and an evaluation of the impact this will have on learning outcomes and student progression. *Journal of Further and Higher Education*, 32(1), 15-25.

With recent government policies that promoted lifelong learning concepts and greater higher education participation, institutions in England were being pressed to expand their course offerings. As a result, higher education courses were being offered increasingly at remote campuses which were smaller and closer to more nontraditional students. The article described a study of several new degree programs that were built with adult learning characteristics in mind and delivered at a remote campus. Teaching and learning approaches were discussed and an evaluation of course success was provided. The authors, who were directors of the courses being offered, had the appropriate position and experience to undertake this study.

Meek, L. (1992). The management of multicampus institutions: Some conceptual issues in historical and social context. *Journal of Tertiary Education Administration*, 14(1), 11-28.

The article focused on the Australian higher education market which had seen numerous mergers of institutions in the previous four years. This amalgamation of institutions had been driven by significant changes in higher education policy and process at the national government level.

Funding of higher education institutions depended on size, so non-related entities were merging to form larger ones. Typically, the larger entity was named after the largest of the multiple institutions that formed the new entity. Pressures dictated that these new entities created an administrative structure and organization similar to a common American multi-campus university. Included in the article were definitions and categorizations of structure, organization, and function. The intended audience was higher education administrators. Author Meek was a faculty member at a college of advanced education which had formed an amalgamation of the University of New England, another advanced education college, and an agricultural college.

Scott, G., Grebennikov, L., & Johnston, K. (2007). Study of Australian multi-campus universities. Manuscript submitted for publication. Retrieved from University of Western Sydney Web site: http://www.uws.edu.au/ data/assets/pdf_file/0020/7175/ MultiCampus_Universities_study_Jan2007.pdf

Beginning with the restructuring of tertiary education in Australia in 1989-90, when 88 institutions were reformed into 36 universities, three types of university organizational structures had emerged: single-campus, main campus plus at least one small satellite campus, and multiple campuses that were geographically dispersed. Universities with the third structure, the multi- campus university, were the focus of a study to determine if they were distinctive from the other structural forms in student profile, funding, expenditures, and teaching and learning outcomes.

Ten multi-campus universities were compared to 28 other universities with one of the other two organizational structures. The authors were part of a planning and quality department at a multi-campus university and they undertook the study within the context of the university. Since the study did not focus on the second organizational structure with satellite or branch campuses, the relevancy of the information was limited. This article was related to the Meek article referenced earlier in this list in that it focused on the effects resulting from the educational restructuring.

- Sidhu, R., Christie, P. (2014). Making space for an international branch campus: Monash University Malaysia. *Asia Pacific Viewpoint*, 55(2).
- Tan, V.M., Quoquab, F., Ahmad, F.S., Mohammad, J. (2017). Mediating effects of students' social bonds between self-esteem and customer citizenship behavior in the context of international university branch campuses. *Asia Pacific Journal of Marketing and Logistics*, 29(2), 305-329.

Keywords: Quality, delinquent behavior, impact, personality, social bonds, performance, organizational citizenship, antecedents, perspective, employees, international university branch campuses, satisfaction, self-esteem

Verbick, L. (2007, Winter). International branch campus: Models and trends. *International Higher Education*, 46.

Several different types of models that are presently being used in the development of branch campuses internationally are provided. The models are based in the funding mechanisms that are used by various institutions. It also looks at the facilities that the campuses are established in and how they are managed and developed.

- Wilkins, S., & Huisman, J. (2012). The international branch campus as transnational strategy in higher education. *Higher Education*, 64(5), 627-645.
- Wilkins, S., & Huisman, J. (2012). Student evaluation of university image attractiveness and its impact on student attachment to international branch campuses. *Journal of Studies in International Education*, *17*(5), 607-623.
- Winchester, H. P. M., & Sterk, B. F. (2006, July). Multi-campus university management: Lessons from AUQA audit reports. Symposium conducted at the meeting of the Fifth Australian Universities Quality Forum, Perth, Australia. Retrieved from Australian Universities Quality Agency Web site: http://www.auqa.edu.au/auqf/2006/program/ paper/paper_a5.pdf

An examination of multi-campus university audit reports, which had been created by the Australian Universities Quality Agency, was the basis for this paper. Multi-

campus universities had become the norm in Australia ever since the restructuring of higher education in the country in 1988-89. The authors divided the universities represented in the audit reports into four models: lost in space, planets in alignment, satellite, and birth of a new star. Categorization was dependent on the reported performance in areas of strategic planning, communications, leadership, support, and quality systems. A total of 21 universities with multiple campuses were represented in the audit reports. Characteristics of the four models were described and specific examples provided. This paper was related to the Meek article of 1992.

State and Accrediting Body Policy

defined centers and instructional sites.

Board of Governors, State of Florida. (2006). Process for approval of new state university branch campuses and instructional centers. Retrieved from Board of Governors, State of Florida Web site: http://www.flbog.org/documents_meetings/0028_0081_0661_6.pdf

In Florida, the Board of Governors was responsible for establishing definitions, criteria, and requirements for an institution to be able to request and be granted authority to establish new branch campuses and sites. The process described listed the statutes and rules, adopted by the Board in 2003, that were utilized for this purpose and also provided a more thorough discussion of these statutes and rules. One of the rules provided definitions for three levels of branch campuses. It also

- Board of Regents of the University of Georgia System. (2004, October). *Final report of the committee on off-campus instruction*. Retrieved from University System of Georgia Web site: http://www.usg.edu/academic_planning/committee_docs/documents/acaa_off- campus-rpt2004_10.pdf
- Board of Regents of the University of Georgia System. (2009). *Establishing a branch Campus* [Policy Document]. Georgia: Office of Academic Programs.

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Other Branch Campus Related Articles

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This ERIC Clearinghouse document consisted of several short write-ups on new people and institutions involved in federal Cooperative Extension Service extension locations, new delivery methods being utilized, and new ways to work and learn. It included a list, with short description, of numerous resource books available. Similar in nature to branch campuses, extensions help increase access to education for underserved communities.

Kinser, K. (2005). A profile of regionally accredited for-profit institutions of higher education.

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Written for a general education audience, this article provides a basic overview of for-profit institutions that have received regional accreditation. To gather the Information, a study of institutional web sites was undertaken. This information was then utilized to check on regional accreditation. The author pointed out that most literature on for-profits have focused on the national giants such as University of Phoenix, DeVry, and a few others. These huge institutions skewed the profile of for-profits in general and were not representative of the larger field of for- profit institutions. Regional accreditation was described and assessed for importance. Programmatic aspects and organizational structures were defined.

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