



NEWS & VIEWS

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CONFERENCE ISSUE
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POINTS OF INTEREST:

- Musings on Past Conferences
- Chicago Conference Speakers
- New Members

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Welcome Letter From IAWA's President



**IAWA
PRESIDENT
DEB FOWLER**

Greetings Conference Attendees,

Welcome to Chicago, the fabulous Peninsula Hotel and the 20th Annual IAWA Conference. We are thrilled that you are here for this exciting, historic event. It is our sincere wish that over the next few days you will learn, laugh, relax and enjoy the camaraderie of your friends and colleagues.

The program we have for you here in Chicago is a fantastic one, in keeping with what our veteran IAWA members have come to expect. Programs like this, however effortless they appear to be, are the product of an incredible amount of dedication and hard work. This program in particular is the result of the collective effort of a fantastic team of women. While there are too many to list individually, I do want to thank some key people.

First and foremost, I want

to thank all of our fantastic sponsors. Without their commitment to IAWA, this program would simply not be possible. To each of you and/or your firms who have sponsored this program, we give you our sincerest thanks.

On the list of key people to whom I want to express appreciation are our Vice Presidents of Conference, Katherine Staton, Ann Field and Marianne Barnabo. These women have worked tirelessly, countless hours to put this program together. I also want to recognize and thank Ann Goodman and Ann Taylor, both of whom have devoted a tremendous amount of energy to attending to our local Chicago details, selecting venues, menus and countless other details. We have benefitted greatly from their time and local wisdom. Finally, I want to thank Katherine Posner, our Sponsorship Chair. Kathy overwhelmed us in Buenos Aires with her drive and dedication to sponsorship tasks. This year she has outdone herself . . . again.

Of course I must also thank each of our speakers. All of these women, leaders in their fields, have graciously agreed to share their wisdom and experience with us, and for this, we are grateful.

All of these women, and so many more, have been the

driving force behind this conference. I hope that you will join me in expressing thanks to them over the next few days, for all they have dedicated to this conference, and to IAWA.

We will be kicking off the conference Wednesday evening at 6:00 pm with a welcome reception followed by the Gala dinner at the Peninsula. The next morning our program will begin at 8:30 am and will run until 4:30 pm. Please note the General Membership meeting which will be held in the conference ballroom at 4:30 pm. Please plan to attend, we want to hear your thoughts and ideas on how to improve IAWA. Thursday evening at 6:30 we will celebrate our Anniversary Dinner at the University Club. Friday morning we will begin another terrific day of presentations at 8:30 am. I am pleased to report that we will have a record number of IAWA scholarship recipients at this conference. These women are our future and we are thrilled that they are able to join us in Chicago. Please welcome them, to the conference and to our industry. We have a busy schedule planned for our time in Chicago. I hope you enjoy every minute of it! And Happy Anniversary, IAWA, on its 20th year!

Walk the Miracle Mile: Celebrate IAWA's 20th Anniversary and the Accomplishments of Women in the Aviation and Aerospace Industries

Conference Perspectives

THE IAWA ANNUAL CONFERENCE – A 13 YEAR PERSPECTIVE ON A UNIQUE GATHERING.



Ireland 1998

My first IAWA conference was Paris in 1995. You may not have been involved in aviation or even remember

back that far ... but the 1990s were a time when few women were in aviation management. The IAWA Conference provided a unique forum for women aviation professionals to meet and share their experience and expertise with peers. I was invited to speak at the Paris Conference and had met some interesting women at a reception then-President Dot Etheridge had given at her home in Washington. I was asked to speak on the then, hot topic of codesharing on a panel moderated by Eileen Cashman-Jermak.

What I didn't expect about the IAWA Conference were the first-class venues, the welcoming atmosphere and incredible substance and background each speaker brought to her remarks, coupled with the genuine warmth extended by IAWA members.

The Paris Conference was just the beginning of my 13 year experience with IAWA - an experience that inspired me to meet and befriend other

women professionals working to shape the aviation industry. My perspective is as an aviation lawyer, a speaker, member, Board Member, Program VP and President of IAWA.



London 2001

IAWA Conferences welcome women from all areas of the globe and introduce the wide variety of players and perspectives that make up the industry. The conferences have shown me the world, quite literally, and in style, with unparalleled venues and opportunities, whether at a banquet or in a cigar bar, you meet the future leaders (Abby Bried) of the industry.

And, to think IAWA has been supported almost solely by the volunteerism of its members! Indeed, we didn't even have staff until 2005 when Karen Griggs came aboard to support our administrative operation. IAWA sponsors are critical and it is our very gracious leaders like Mary McDaniel and Kathy Posner who we thank for bringing them together. They make our inspiring scholarship program led by Cecile Hatfield possible.

The following tries to capture

just some of the memories we share from IAWA Conferences as we celebrate our 20th anniversary:

-Where, but at an IAWA Annual Conference, can you have drinks at Dirty Nellies, dine with a Queen (Raja Nordiana Ziania Shah), while hearing what IATA really does (Wanda Potrykus) and about the Unidroit Convention (Siobhan Lohan) before it even happens? (Ireland-1998)

-Who, but IAWA, could bring together, in London, just weeks after 9/11, leading voices of aviation insurance (Zoe Layden, Saleema Brohi and Anne-Marie Burel) and of the airline industry (Louise Roy, Monique De Smet, Judy Bishop and Bettina Adenauer) to discuss the challenges



Miami 2000

faced? All of this while hearing from the EC Director General for Competition (Kirstin Baker) and the European Parliament (Jacqueline Foster, MEP) and dining at the headquarters of Lloyd's of London and being addressed by our very own Julie Ellis.



London 2001



London 2001



London 2001



Conference Perspectives



Phoenix 2002



New York 2006



New York 2006

Washington reception
2004

-Where, but at an IAWA Conference, could you hear from the author of "The Hundred Greatest Women in Aviation" (Elizabeth Moscrop) after dining at the prestigious Chicago University Club overlooking Lake Michigan or fly the Eye, the world's highest observation wheel? (London - 2001)

-Who, but IAWA, sets up a VIP tour of Boeing's main production facility (Seattle - 1997), arranges VIP tours of ICAO (Montreal, 1999), and brings you the Vice President of Airbus for Legal and Financing (Joanna Carver) to discuss the strategy and logistics of the A380 before it has even been built (Lisbon 2003)?

-Who, but IAWA, could bring you critical voices like Nancy Young (ATA), Le Thi Mai (AEA), Jane Hupe (ICAO) and Mary Armstrong (Boeing) in Chicago to address environmental stewardship, having raised the critical issues and challenges in the 1990s (Leonie Dobbie of IATA? (Montreal 2000).

-What association consistently brings you top government officials like the Administrator and Deputy Administrator of the FAA - Marion Blakey (Phoenix, Shanghai & New York), Jane Garvey (Miami), Ruth Leverenz (Chicago), NTSB Chair Carol Carmody (Miami), and TSA Chief Counsel Francine Ker-

ner (Phoenix); Members of the European Parliament (Jacqueline Foster - London); leading national ministers (Mary O'Rourke, Minister for



Phoenix 2002

Transportation in Ireland, and Yang Yuanyuan in Shanghai, among others); as well as a German Chancellor's daughter (Bettina Adenauer - London)?

-What conference takes you to Paris to learn about reinsurance, teaches you the tango in Buenos Aires while mingling with leading women from ICAO (including Diana Wall, Marina Donato, Nancy Graham, Loretta Martin, and Anne McGinley), and helps you understand some of the most complex air traffic management jobs in the world, such as the Chinese system (Lu Xiaoping, Deputy DG Air Traffic Management Bureau China - Shanghai) and the South African system (Wrenelle Stander, CEO Air Traffic Navigation Services)? (Buenos Aires 2007)?

-Who, but IAWA, can bring together the leaders of aviation for the three key nations of the United States (Marion Blakey), Russia (Tatyana Anodina) and China (Yang

Yuanyuan), as well as the Deputy DG of Civil Aviation for Vietnam (Nguyen Thanh Ha)? (Shanghai 2005)

-Where else, but an IAWA Conference, would top names on Wall Street for financing the industry (Susan Denofrio - Phoenix) be brought together with airport leaders (Susan Baer, GM for Newark International and Lynn Hampton, CFO, for MWWA) as well as with key players in the airline industry (IATA's Louise Roy; Continental's Jennifer Vogel; America West's Linda Mitchell; American Airlines' Sue Oliver, Hungarian Malev's Erzebet Antal; and United's Rebecca Khamneipur)? (Miami 2000)

And all this while the Florida Recount was going on and we heard from the leading aviation reporters for USA Today (Marilyn Adams), the Wall Street Journal (Susan Carey), Airline Business (Karen Walker), and Aviation Daily (Adrienne Larson). (Miami - 2000).

-Who else, but IAWA, brings you the head of the Air Transport Association (Carol Hallett - Phoenix), the Chair of the International Air Cargo Association (Dora Kay - Shanghai), the General Counsel of the US Air Force (Mary Walker - San Francisco), the Senior



New York 2006



Conference Perspectives

Walk the Miracle Mile: Celebrate IAWA's 20th Anniversary and the Accomplishments of Women in the Aviation and Aerospace Industries



Shanghai 2005



San Francisco 2004



Shanghai 2005



Vice President of BAE Systems, N.A. (Sheila Cheston), the Senior V.P. and General Counsel of the Airports Council International (Patricia Hahn - Montreal), and the woman who recreated Amelia Earhart's round the world flight (Linda Finch - Montreal)?

-And, what organization treats you to a dinner cruise on the San Francisco Bay, while hearing from the author of *Pinstripes and Pearls* (Judith Richards Hope), or along the HuangPu river that runs through Shanghai, while hearing from the Vice President of China Eastern Holding Company, Liu Jiangbo in Shanghai (2005)?

-What organization gives you the specifics for mentoring by a leading author (Ida Abbott - Montreal), addresses leadership training by a top coach (Candice Frankovelgia - Miami) while counseling on professional dress (Lillian Brown - Seattle) and foreign culture (Mary McDaniel - FedEx), and makes sure you celebrate new and old friends in places as diverse as Bourbon Street (New Orleans) and the Historic Flying Boat Museum in Limerick (Ireland) along with leading Presidents and CEOs (Coleen Barrett of Southwest - Chicago, Carol Suggs of Petroleum Helicopters - Montreal, Joan Sullivan Garrett - Ireland in Phoenix)?

As it has done for me, IAWA will introduce you to women overseeing some of the biggest infrastructure projects in the world (Rose Marie Andolino, Executive Director of the O'Hare Modernization Program - San Francisco & Chicago), while alerting you to key legal issues affecting the industry (Connie O'Keefe, IATA Legal Director - Lisbon). Indeed IAWA is there to bring you up to speed on not just what is happening, but also on what's ahead for the aviation industry, such as underwriting space risks (as Janet Sadler pointed out in London) and the number of rocket permits for space launches the FAA issues each year (Patti Grace Smith, Associate FAA Administrator for Commercial Space Transportation, along with Xue Li, VP China Aerospace Science and Industry Corporation? (Shanghai - 2005).

I join the rest of the IAWA Board in welcoming you in Chicago to build on the rich and unique 20 year tradition that is the IAWA Conference.

Joanne W. Young
IAWA Board Member & Past President (2004, 2005)
Kirstein & Young, PLLC
Washington, D.C.



San Francisco 2004



San Francisco 2004



Shanghai 2005



Ireland 1998



CONFERENCE SPEAKER SPOTLIGHT



LISA SAVITT

Lisa J. Savitt is part of IAWA's Conference panel on "Early Leaders Reflect on the Aviation Industry". Lisa is counsel at Crowell & Moring's International Dispute Resolution Practice and has experience representing foreign and domestic companies in matters involving complex legal, regulatory and technical issues in state and federal courts. Much of her work involves issues relating to the Foreign Sovereign Immunities Act, application of various treaties, jurisdictional challenges and the doctrine of *forum non conveniens*. Her extensive industry experience includes representing

clients in the aviation, insurance, and manufacturing sectors. Lisa's work has included coordinating with counsel globally on matters involving litigation in multiple jurisdictions and application of law from both civil and common law jurisdictions. Her international experience includes Canada, Columbia, England, Ethiopia, France, Greece, India, Ireland, Italy, Japan, Peru, Poland, Taiwan, and Turks and Caicos. She is a frequent speaker and writer on international litigation issues. She is currently the Membership Officer of the American Bar Association Section of International Law

and a member of the Council of the Section of International Law. She was Division Chair of the Industries Division and also served as Co-Chair of the Section of International Law 2007 Spring Meeting in Washington, D.C. She is a founding member and former President of the International Aviation Womens Association. In 1983, Lisa clerked for Magistrate Shira Scheindlin of the United States District Court for the Eastern District of New York. She received her JD from New York Law School in 1981 and her BA in East Asian Studies from George Washington University in 1978.



LORI LUCION

Lori Lucion, will be speaking on the panel "General Aviation-A Critical Component of Our Local Economies". As a Director, Marketing Communications for Cessna Aircraft Company, the leading worldwide manufacturer of general aviation aircraft, she is headquartered in Wichita, Kan., where Cessna has produced more than 191,000 aircraft

since the company was founded in 1927, including the largest global fleet of approximately 5,400 business jets. Lori is responsible for global marketing communications for Cessna's complete line of aircraft. Prior to being named director, in February 2008, Lori was marketing communications manager for the Single Engine Piston divi-

sion of Cessna. Before coming to Cessna in 1996, Lori was employed by Embry-Riddle Aeronautical University in Daytona Beach, Fla., as an office manager and freshman advisement counselor. Lori is a graduate of Embry-Riddle Aeronautical University with a degree in Aviation Business Administration. She is a certified Textron Six Sigma Green Belt.

SHARON
HOLAHAN

Sharon Holahan is speaking on the panel "IAWA's Early Leaders". Sharon joined Global Aerospace in 1984 as an attorney with the Airline claims Manufacturer's Liability Department in 1985, and in 1996 she became Director of the department. As Deputy Director of Claims, Sharon has the oversight responsibility for airline, manufacturers' product liability and major litigation throughout Global Aero-

space group in the Home Office. Sharon is a founding member and first president of the International Aviation Women's Association. She is a past Chair of the American Bar Association's Aviation and Space Law Committee of the Torts and Insurance Section. She has had the opportunity to be a guest speaker at many aviation forums including the American Bar Association's Aviation and Space

Law Conference, the Embry-Riddle Aviation Law / Insurance Symposium, the Defense Research Institute and the Aviation Insurance Association. Sharon is a member of the New York and New Jersey Bars, and she is a private pilot. Before coming to Global, she was an attorney in private practice and an associate editor at Aviation International News.



Conference Speaker Spotlight



SARA SIMMONS

Sara Simmons is speaking on the “IAWA’s *Early Leaders* panel”. Sara has specialized in aviation and insurance defense, civil litigation and insurance coverage for 29 years on behalf of the domestic and overseas markets, in state and federal courts in California and other U.S. jurisdictions, representing and defending domestic and international governmental entities, airports, airlines, fixed base operators, private pilots, ground handling, as well as manufacturers of fixed wing and rotorcraft, and component parts manufacturers. Sara opened her own firm in 1992. Previously, Sara practiced 13 years with two major San Francisco AV rated firms, of which 8 years were in partnership. For twelve years, in addition to her regular aviation prac-

tice, Sara was Insurance Defense Counsel for San Francisco International Airport (SFO), appointed by Lloyd’s of London and the City and County of San Francisco for the “Owner Controlled Insurance Program,” led by the London Aviation Market regarding all claims and litigation from 1994 through 2006, arising out of the \$2.7+ billion construction expansion project at SFO. Her practice emphasizes all aspects of aviation, governmental entity, construction and product liability matters, along with unusual fine arts, maritime and equine cases. Along with publishing aviation-related, and other articles, Sara has been a speaker at Embry-Riddle Aeronautical University Aviation Law/Insurance Symposium, at Strategic Research Institute Conferences, the Lawyer-Pilots Bar Association, the Organiza-

tion of Flying Adjusters, and has presented seminars on “California Fair Claims Settlement Practices”. In 1988, Sara was one of the Four-Person Organizing Committee which created the International Aviation Women Association; as well as a “Founding” Member, 1989; President-Elect, 1990, 1991 (for which she organized conferences in San Francisco and Brussels); President, 1992, 1993, Director-at-Large, 1994-1998. She belongs to multiple U.S., CA, and local bar associations. Sara is an avid yachtswoman, and was a Director for the St. Francis Yacht Club in 2005, 2006, and 2007.



JANE HUPE

Jane Hupe will be part of the panel on *The Right Approach to Environmental Stewardship*. Jane is the Chief of the Environmental Unit in ICAO’s Air Transport Bureau and the Secretary of ICAO’s Committee on Aviation Environmental Protection (CAEP). Her responsibilities include the management of the ICAO Environmental Programme,

the CAEP, and coordination of work in the field of aviation and the environment with other International Organizations. Jane has been in the forefront of ICAO’s efforts to define and promote policies and Standards for aviation environmental protection. She advises the ICAO Council on recommendations to minimize the impact of aviation on the environment and

represents ICAO, providing inputs to and cooperating with, other international fora on environmental issues related to aviation within and outside the UN family. Prior to 1998, Jane worked as a consultant with ICAO’s Technical Cooperation Bureau and for 15 years with the Brazilian Civil Aviation Authorities.

We need you!

IF YOU HAVE DIGITAL PICTURES OF THIS YEAR’S CONFERENCE YOU WOULD LIKE TO SHARE IN THE NEXT NEWS & VIEWS, PLEASE EMAIL THEM TO SHERRYL@IAWA.ORG.



Conference Speaker Spotlight



**CYNTHIA
COLLINS**

Cynthia Collins, who will be part of the “*Everything You Wanted to Know About Claims Handling in the Aviation Industry, and More!*” panel is Managing Director of the Litigation Department at FedEx Express. She previously served as Managing Attorney

of Litigation and has been with FedEx for 15 years. Before joining FedEx in 1993, she clerked for three federal magistrates and worked for the United States Attorney’s office as an Assistant U.S. Attorney. She is admitted to the Tennessee and Arkansas

bar associations. She received a Juris Doctorate from the University of Arkansas in 1985 as a Rockefeller Scholar and earned a Bachelor of Arts in Business Administration from Oral Roberts University in 1982. She is married and has two children.



SARA HALL

Sara Hall is presently Vice President and General Counsel and Secretary to the Board for the Memphis-Shelby County Airport Authority. Prior to joining MSCAA, Sara was a mayoral/council appointee for ten years for the City of Memphis during which she served as the City Attorney and Director of Law Division, which included oversight of over six departments, and the City of Memphis Director of Human Resources. Sara’s recent speaking engagements in-

clude the 2008 and the 2007 ACI Finance and Economics Conference, 2008 Defense Research Institute Civil Rights and Governmental Tort Liability Seminar, and the 2008 and the 2007 Memphis Bar Association Bench Bar Conference. Sara was chosen as a Memphis Business Journal Top Forty Under 40; a Tennessee Bar Foundation Fellow; a Memphis & Shelby County Bar Foundation Fellow; and as a member of a Nationwide National Retirement Education Institute

Panel on retirement planning in the government sector. Having served on numerous boards and participated in various community activities, she is a long-standing board member of Memphis Business Group on Health where she served three terms as President; Sara is currently on the Board of Governors for the Leadership Academy and Second Chance; and served as the 2007 Honorary Chair of the Volunteer Memphis annual fund-raising drive.



CARLA TIREL

Speaking at the General Aviation panel, **Carla Tirel’s** career in aviation spans over 30 years, including many years in the Middle East specializing in crew training and aircraft acceptance with Saudi Arabian Airlines. The last 10 years have been spent work-

ing for NetJets programs. Initially with NetJets Middle East based in Jeddah, Saudi Arabia, she was responsible for the development of their In Flight Services Department and Flight Center. Carla then transferred to NetJets Europe where she was based in Lisbon, Portugal and partici-

pated in the rapid growth of the European Fractional Program. In 2005, she was invited to join NetJets International, Inc. the Gulfstream Program based in Okatie, SC and currently holds the position of Director of the International Quality Management Team.



MARY MILLER

Mary Miller is Signature Flight Support’s Corporate Vice President for Customer Relations and a member of the *General Aviation* panel. She is a former num-

ber one customer service winner of the national poll conducted by Professional Pilot Magazine. Mary began her aviation career in 1981 soon after graduating from

Indiana University. She currently serves on the boards of the National Aeronautical Association and the Aero Club of Washington.



Getting to Know IAWA's Leadership



**ELIZABETH
FREIDENBERG**

Elizabeth Freidenberg, one of IAWA's Vice Presidents of International Affairs is a senior partner of the law firm of Freidenberg, Freidenberg and Lifsic. She is a graduate of the University of Buenos Aires Law School and has a Masters in Air Law from the Argentine Air Force Institute of Air and Space Law. Ms. Freidenberg provides comprehensive advice on commercial aviation for Argentina and other Latin American countries. She has been appointed by the Argentine government to various committees to advise on aviation regulatory matters and aerospace law. She is a regular

speaker at international conferences on aviation such as Lloyd's of London Press Conferences, Embry Riddle University, IATA Legal Symposium, Aviation Law Association of Australia and New Zealand, Copa Legal Symposium, and BAR Association of Montevideo, Uruguay. In 1998, she was selected as the Argentine expert in air legislation by the Guide to the World's Leading Aviation Lawyers of the *International Finance Law Review* (Euromoney Publications plc). She was elected as an expert on aeronautic law by American Lawyer Media, published in the USA, and as an expert

on aeronautic law by *Who's Who Legal: The International Who's Who of Business Lawyers*. IATA has also nominated Elizabeth as an arbitrator in several arbitrages started by travel agents.

She is a member of various air and space law associations, among them the Argentine Institute of Air and Space Law, Brazilian Institute of Air and Space Law, Uruguayan Center for Studies in Air and Space Law, Ibero American Institute of Air and Space Law Commercial Aviation and Aerospace Activities, and the Swiss Association of Aeronautic Law.



PENG LIM

Peng Lim, another of IAWA's Vice Presidents of International Affairs, is a partner of the aviation group Clyde & Co. and has been involved in handling aviation claims for 17 years. Peng has qualified as a solicitor in England and Wales in 1993 and was admitted to the Malaysian Bar in 1995. Peng has led the handling of several major accidents in the region, including Indonesia and Thailand. She has extensive litigation experience in Asia,

Europe and North America. Aside from major loss activities, she also provides advice on contractual and regulatory matters to carriers and handles general passenger, cargo and baggage claims for a number of Asian carriers. In addition to her role in defending airlines and insurers, Peng also provides training on crisis management, emergency response and liability-related issues. She has recently briefed the Malaysian Ministry of Transport and the

members of the Malaysian Logistics Council on the implementation of the Montreal Convention. Peng is recognized in *Who's Who Legal*, the Guide to the World's Leading Aviation Lawyers and Chambers UK as a leading practitioner in her field. Peng is fluent in Malay and Indonesian, and also speaks Mandarin, Cantonese and Hokkien.

Marianne Barnabo, the final Vice President of International Affairs, is Chief Executive of Prisma Consulting Group. An international Legal Expert, Marianne graduated in International Law from Uppsala University, Sweden. She held key positions within the International Air

Transport Association (IATA). As legal counsel and Director of European Affairs in IATA, she has worked intimately on issues such as arbitration, trans-Atlantic legislation, antitrust and extra-territoriality. Her recent experience includes shipping and aviation with respect to EU policy and,

in particular, competition rules. She has in-depth knowledge of the EU institutions, their organization, policy and issues of relevance to all forms of transport and funding. Marianne serves as a member of the Advisory Board of Airport Development Partners (ADP).



New Member Spotlights



**MICHELLE
WILKINSON**

Michele Wilkinson, the First Lady of Tailwind International Air Charters, formed her company in 1989. Prior to owning and running her own company she worked for Braniff International, the Flying Tiger Line and some well-known international air freight forwarders. She loves to tell stories about being a “ramp rat” at DFW airport for Braniff International Airline. Since the onset of Tailwind, Michele has made an impact on the air cargo business as well as set a standard for Air Charter Brokers in the industry. As President of her company, she assures it is run with the utmost integrity, extensive knowledge and experience. If things are difficult, unusual, or need to go right now – Michele is the “go to lady.” She has been intricately involved in moving such items as supplies and generators for disaster relief, engines for Airlines’ AOG needs, live animals such as Ostriches to China, United Nations troop movements, ancient ice core for scientific research and athletic teams, complete with musher dogs, for the Arctic Winter Games. These are just some of the more unusual trips Michele has organized, monitored and often times accompanied.

Suzanne Massel is a partner in the law firm Madsen Farkas & Powen, and concentrates her practice on representing defendants in commercial and aviation matters. She has represented clients in a wide variety of cases including wrongful death and personal injury actions, employment and civil rights defense, business disputes, products liability, premises liability, and insurance coverage in state federal and appellate courts. Suzanne has tried many cases and has been actively involved in multi-district litigation. In addition she serves as an arbitrator in the Cook County Mandatory Arbitration Program, and serves on the Board of Directors of Chicago Volunteer Legal Services. When not practicing law, Suzanne enjoys skiing, biking, running, and Ultimate Frisbee. She lives in Chicago with her husband and two children.

WELCOME NEW MEMBERS!

SARA HALL

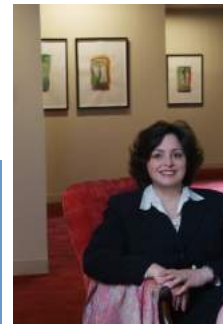
LORETTA REDMOND

CARYL GUBACHY

DARA HAYDEN

DAWN WAYLE

Tracy Toro is the Managing Director of the National Aviation Practice for Aon Aviation, the National Aviation team responsible for assisting with the leadership for the network of AON Aviation offices. She is also the National General Aviation Product Line Manager responsible for the coordination of Aon’s US General Aviation book. Responsible to assist in the strategy, marketing and placement of Aon Aviation accounts on a National basis and act as a National resource. In this role, she also assists her U.S. colleagues with client retention, new business, product development as well as coordinating our efforts as a National Practice with the markets and Aon Limited in the UK.



Valerie Dunbar Jones is an attorney with Dallas/Fort Worth law firm, The Associates LLC.

The firm provides in-house counsel with a network of independent, experienced, dependable lawyers to support large electronic documentation projects. She graduated from Purdue University and the University of Chicago Law School.



New Member Spotlights

Laura Dubois is a partner in LPLG Avocats, a Paris (France) law firm. Her litigation practice focuses on product liability, air transport, including aircraft accidents, and transactions for French, E.U. and U.S. clients (jet aircraft manufacturers, repair stations, aircraft operators, aviation suppliers, aviation insurers...). Laura also has close to ten years experience in advising clients on aircraft certification, financing, operating and maintenance issues, including EASA and FAA regulation and related formalities. She has dual French and United States Citizenship and is bilingual French and English (mother tongues). She received her Master of international trade and business law from the Paris XI University (Sceaux), her *D.E.A.* of business and economic law from the Paris I Panthéon-Sorbonne University and was admitted to the Paris Bar in 1998. Laura is also member of the French Society of Aviation and Aerospace Law.

Dolores Pavletic is a FedEx Express ACP/Flight Operations Duty Officer designated by the Director of Flight Operations, to act in his behalf to ensure the safe, legal, reliable and cost effective operation of the global air network. She has 21 years commercial flying experience worldwide, including air carrier and commuter, cargo and passenger operations, worldwide MAC, charter and scheduled cargo operations, as well as CRAF Desert Shield missions.



LAURA DUBOIS

Carole Sportes leads the aviation sector of Bouckaert Ormen Passemard Sportes. Carole graduated in law from the University of Montpellier in 1993. She also obtained a post-graduate degree from the Business Law School of Montpellier in 1994. She then qualified as an Avocat in December 1995 and began to work in the corporate department of Price Waterhouse Juridique et Fiscal, Paris for two years. In 1998, she joined the litigation and insurance department of Norton Rose Paris where she developed an extensive experience in aviation and product liability work. In 2004, she became one of the four founding partners of BOPS, a new boutique law firm in Paris that she has established with the former three partners of the litigation and insurance department of Norton Rose, Christian Bouckaert, Pascal Ormen and Rémi Passemard.

Maria Laura Maciel is a Senior Associate at MACIEL, NORMAN & ASOCIADOS, Buenos Aires, Argentina. There she negotiates aviation legal matters and represents and acts as local counsel of Companies (international carriers, lessors and others) in a variety of commercial aircraft transactions, including negotiation and documentation of aircraft finance and operating leases, purchases, charters, cargo related matters, and more. She deals with regulatory issues before the National Aircraft Registry (NAR) and all other related agencies. She is also the co-editor of the firm's Aviation Newsletter.

Joyce (Howard) Wignes is Executive Vice President of JLT Aerospace. She began her career in aviation insurance with USAU in their Chicago office. She is a founding member and former Director of the International Aviation Women's Association. In her 23 years with Aon Aviation she was Central Region Manager and National Aviation Syndication Director handling the design, implementation and marketing of airline, products, commercial and general aviation insurance placements. In addition to these responsibilities she also conducted aviation continuing education classes for brokers and lawyers. Joyce joined JLT Aerospace in June of 2007 and is responsible for client service, marketing and consultancy for select clients.



New Member Spotlights

Susan Warner-Dooley is Chief Strategy & Administrative Officer of the Aviation Department for the Port Authority of New York & New Jersey. Susan has over 20 years experience in aviation management and aviation related transactions. She has served as a senior airport executive in New York, New Jersey, Minnesota, Florida and Ohio. She has also served as an airport financial consultant preparing financial feasibility studies for large, medium and small hub airports. She is currently Vice Chair of the ACI-NA Finance Committee, serves on the Aviation Economic and Forecasting Committee of the Transportation Research Board, and is an Accredited Airport Executive with the American Association of Airport Executives. In her capacity as Chief Strategy & Administrative Officer, Susan directs business planning; leads budgeting, resource allocation, and performance measurement processes; oversees the development of financial analyses for Aviation Department initiatives; oversees human resources; and serves as Chief of Staff. The Aviation Department of PANYNJ operates Kennedy, LaGuardia, Newark, Teterboro, and Stewart Airports. Previously, She served as Deputy Executive Director, Finance & Administration for the Minneapolis/St. Paul Metropolitan Airports Com-

mission which operates Minneapolis/St. Paul International Airport and 6 reliever airports; served as Chief Financial Officer and Assistant Director Business Management for the Miami Dade Aviation Department; and served as General Counsel & Director Properties & Administration for the Columbus Airport Authority. She also was a Managing Consultant with the John F. Brown Company. Prior to entering the airport industry, she was an attorney with Squire, Sanders & Dempsey specializing in financings and complex transactions for private and public clients. Susan holds an MBA and JD (1985) from the University of Cincinnati, Ohio, USA and a Bachelor of Arts in Social Sciences (1978) from The Ohio State University, Columbus, Ohio, USA.

cargo carriers. Kathryn also oversees USAU's jury research exercises in which she acts as the liaison between counsel and the trial consultant on all aspects of trial strategy and litigation support. Additionally, she supervises the handling of product liability asbestos claims and subrogation claims. Kathryn began her career at USAU in 1994 as a staff accountant in the Finance department. She received her B.A. degree from Catholic University of America.

Joanna Kolatsis is a Solicitor admitted in England and Wales. Prior to joining Gates and Partners in 2008, Joanna held the position of Head of Legal Services for the Libra Holidays Group for 10 years. The Libra Group is a major European leisure company with a tour operating and aviation bias. Joanna specialises in commercial aviation and travel law and has extensive experience of all legal and commercial aspects of the business. Helios Airways was the Libra Holidays Group in-house airline and Joanna was therefore heavily involved in handling the crisis management and immediate aftermath of the 2005 Helios Airways Boeing 737 accident in Athens and has also been involved in the handling of the passenger claims and advising in relation to the potential criminal liability of the management team.



**KATHRYN
CALLAHAN**

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